IMPROVING EFFICIENCY OF ORDER PICKING IN PICKER-TO-PARTS WAREHOUSES

by

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Dedicated to

my dear parents Wajdi, & Ohood

and my lovely brothers, Moaad & Muthafer

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Abstract

Order picking is considered one of the most time-consuming operations in picker-to-parts warehouses. Accordingly, more emphasis has been given to the task of improving the efficiency of order picking systems in general, and the required travelled distance during the order picking operation, specifically.

In this thesis, we focus on two main factors that significantly affect the efficiency of order picking systems: the assignment storage policies, including the full-turnover, nearest-location and random storage policies; and the warehouse layout structure, in terms of the depth and the number of storage aisles. We investigate the combined effects of these two factors on the order picking travel distance.

While previous research compares the full-turnover to the random storage policy, we compare the performance of the full-turnover policy to the nearest-location and random storage policies over various warehouse layout alternatives.

For this purpose, we present a methodology for estimating order picking travel distance in a single-block, open-ended warehouse, under the assumptions of S-shape routing and discrete order policies.

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Chapter 1

Introduction

Warehouses are a vital component of a company's supply chain. Warehouses are typically used as a means of storing items, whether those items are parts for manufacturing processes or finished goods. Warehouses can hold items that are not fully ready for consumption, or items a customer does not presently need but requires quick access to when the need arises. The most common benefits of warehouses, according to Lambert *et al.* [14], are that warehouses allow businesses to function more efficiently through changing and uncertain market conditions, improve service to customers, and take advantage of transportation and production economies of scale, allowing for quantity purchase discounts and forward buying.

Constructing, stocking and staffing a warehouse is an important strategic business decision, often featuring high investment and overhead costs. Careful planning and design considerations must be done, including determining the warehouse's impact on company goals and day-to-day operations.

Le-Duc and De Koster [16] classify manual warehousing systems based on their order picking operations. The two main types of systems are picker-to-parts systems, featuring manual picking; and parts-to-picker systems, featuring an automated picking system. In an automated picking system, a machine stores and retrieves items by moving vertically and horizontally along each rack. In contrast, in picker-to-parts systems, an individual order picker navigates through the aisles one at a time, picking items from multiple locations within the storage racks.

Tompkins *et al.* [23] presents six typical warehouse operations, as depicted in Figure 1. These warehouse operations are receiving, transferring and putting away, order picking/selecting, accumulating/sorting, cross-docking, and shipping.



Figure 1: Six typical warehouse operations (Tompkins et al. [23], De Koster et al. [6])

Order picking is the retrieval of items from their storage locations, in order to satisfy a number of independent customer orders. The process begins when an order arrives at the warehouse, and an order picker is sent into the aisles with the customer's list, pulling the requested items from storage.

Tompkins *et al.* [23] states that order picking is among the most labor intensive and expensive tasks that take place in a warehouse, and Coyle *et al.* [5] estimates that order picking represents roughly 65 percent of the total operating costs of a typical warehouse.

Tompkins *et al.* [23] breaks down picking-related activities, in terms of the time performing each activity, as depicted in Figure 2. There are several activities that take

significant amounts of time, but an overwhelming majority of the picking time, about 50 percent, is spent by the picker as it travels through the warehouse. Therefore, travel time is the primary performance indicator used to measure the efficiency of a manual order picking process. Warehousing professionals look to order picking as the highest impact area of improvement in a warehouse's operating efficiency, and travel time offers the most room for improvement among order picking activities.



(Tompkins et al. [23], De Koster et al. [6])

Chan and Chan [4], Petersen *et al.* [19], and Roodbergen *et al.* [22] state that the performance and efficiency of an order picking system primarily depends on the following four tactical and operational decisions:

- **Layout design** is a tactical decision; it concerns the layout of both the warehouse containing the order picking system and the system itself.
- **Picking policies** are operational decisions; they determine how orders will be picked by the order picker. Common picking policies utilized in picker-to-parts systems include discrete picking, batching, and zoning.

- **Routing policies** are operational decisions; they determine the route of an order picker as it travels through the warehouse picking an order, as well as the sequence in which items are picked. There are numerous routing policies, ranging from simple heuristics such as S-shape, return, mid-point, largest gap, and aisle-by-aisle, to optimal and hybrid procedures.
- Storage assignment policies are both tactical and operational decisions; they determine which products will be allocated in which location, based on given storage criteria. Common storage assignment policies include random storage, dedicated storage, family grouping, full-turnover storage, volume-based storage, class-based storage, and nearest-product storage.

Improving order picking productivity can be achieved through the implementation of more efficient picking, routing, and storage assignment policies in the warehouse. Decision makers must always take accurate and appropriate approaches, accounting for the relationships between warehouse operating policies.

Chapter 2

Thesis Motivation

In this thesis, a methodology for improving the performance of order picking in pickerto-parts warehouses will be developed. As mentioned earlier, the efficiency of the order picking system can be improved through one or more of the four main areas: warehouse layout design, storage assignment, picking, and routing policies. This thesis will address only two of these areas: layout design and storage assignment policies.

This methodology aims to assist warehouse professionals in investigating the combined effects of the item storage assignment policies and the warehouse shape, in terms of the length and number of main storage aisles, on the performance of the order picking system, measured in terms of the travel distance, for the purpose of identifying the optimal combination of the storage policy and the warehouse layout to be implemented for the storing and picking of a group of items, in order to achieve the local minimum travel distance among all feasible combinations. Also, this methodology is designed with high flexibility, to handle a generic number of items, main storage aisles, and storage locations within the warehouse. It can, therefore, be applied to a multitude of practical warehouse layout configurations and numbers of allocated items.

The development of this methodology is based on an open-ended, single-block layout structure with double-sided storage aisles. The S-shape routing policy is assumed to direct order pickers within the warehouse, and the picking is based on a discrete picking policy.

This thesis focuses on three storage assignment policies: full-turnover, nearest-location, and random storage. These three policies are flexible enough to be implemented in different warehouse environments, as they are less information intensive and easier to administer than other storage policies such as the class-based, volume-based, and family grouping storage policies, which usually require a higher level of detail about the items' attributes to be stored, and more sophisticated warehouse operations management systems for continuous tracking and revision. More importantly, the reason for considering the full-turnover policy in addition to the other policies in this thesis is the limited work done in evaluating and improving the full-turnover storage policy in order to improve the efficiency of manual order picking, as will be shown clearly in the following chapter.

2.1 Organization of the Thesis Report

The reminder of this report is organized as follows:

In Chapter 3, literature review related to picker-to-parts warehouses and improving the efficiency of manual picking systems is introduced.

In Chapter 4, the developed methodology, including its two primary approaches, is explained and presented in detail.

In Chapter 5, the results from implementation of the methodology are presented and discussed.

Finally, in Chapter 6, the overall conclusions derived from this study and directions for further work in this area are presented.

Chapter 3

Literature Review

The following literature review will introduce the work done in improving the efficiency of order picking in picker-to-parts warehouses, with emphasis on contributions regarding the implementation and improvement of the full-turnover and the nearest-location storage policies.

3.1 Improving Efficiency of Order Picking in Picker-to-parts Warehouses

Le-Duc and De Koster [15] developed an analytical approach for estimating the average travel distance of a picking tour in picker-to-parts systems, where items are assumed to be allocated into a single-block warehouse layout structure using the ABC-storage assignment policy, which means that the items are divided into classes according to their pick frequencies. The return routing strategy is assumed to be used in developing this approach.

Le-Duc and De Koster [16] extended their approach presented in Le-Duc and De Koster [15]; they developed a probabilistic model for estimating the average travel distance of a picking tour in a 2-block class-based storage strategy. Also an optimization model is developed to optimize the design of the 2-block layout structure by determining the optimal distance at which the middle cross-aisle should be placed within the warehouse.

Roodbergen *et al.* [21] developed a model to minimize the average travel distance required to complete a given pick list. This model determines the design of warehouse layout structures consisting of multiple cross aisles (i.e., multiple blocks) by optimizing the number of blocks of which a warehouse layout structure consists. The S-shape policy and random storage assignment policy were assumed in developing this model. This model was developed to be capable of accommodating any number of blocks, as well as any number of aisles.

Vaughan and Petersen [24] investigated the effect of adding middle cross aisles to the layout structure on the travel distance required to complete a given pick list by developing a model to determine the optimal number of cross aisles, with the purpose of minimizing the travel distance of the order picker. Items are assumed to be assigned randomly into storage locations within the warehouse. A specifically designed aisle-by-aisle routing algorithm is developed for multi-block warehouses in this study.

Berglund and Batta [1] revisited the problem addressed by Vaughan and Petersen [24]. They developed an analytical model for optimizing the number and positioning of middle cross aisles in a warehouse layout structure, in order to minimize the average travel distance required to complete a given pick list. The possible combinations of how a given pick list might be distributed in the warehouses are found based on generating the fully enumerated set of patterns, along with their associated probabilities. The aisle-by-aisle routing algorithm developed by Vaughan and Petersen [24] is modified in this model to represent a Markov reward process with multiple states, corresponding to the cross aisles.

Items are assigned locations in the warehouse using a volume-based storage policy with three different cases: diagonal storage, within-aisle storage, and across-aisle storage. In this thesis, we utilize the concept of generating all possible patterns to find how a given number of picks might be distributed in a single-block warehouse with a given number of main storage aisles, despite the obvious differences in the scope and the general goals of our frame work and the frame work of Berglund and Batta [1]

Petersen [18] developed a simulation approach to design a single-block warehouse layout structure for two different storage assignment policies: the volume-based storage assignment policy with two distinctive cases, within-aisle storage and across-aisle storage; and the random storage assignment policy; on the total travel distance of an order picker. The return routing method for the order picker is assumed in developing this approach.

Hall [9] developed an analytical approximation for the expected travel distance under each of four routing strategies: the traversal, mid-point return, largest gap return, and double traversal, assuming a single-block warehouse and a random assignment storage policy. The performance of the four routing strategies is compared with a lower bound for the expected tour length, assuming the optimal routing strategy to be a hybrid of the traversal and the largest gap strategies. The primary conclusion obtained from this comparison is that the largest gap strategy always outperforms the mid-point strategy.

Roodbergen and De Koster [20] developed two heuristics for routing order pickers in a warehouse with multiple cross aisles: combined and combined+ heuristics. They

compared the performance of five routing heuristics: the S-shape, largest gap, combined, and combined+ heuristics, as well as the aisle-by-aisle heuristic, developed by Vaughan and Petersen [24]. The comparison was based on 80 different warehouse layout structure configurations, with the number of main vertical aisles varying between 7 and 15, the number of cross aisles varying between 2 and 11, and the pick list size varying between 10 and 30. The items were assigned randomly. The results showed that the combined+ heuristic provided the best results in 74 of the 80 configurations, and that the largest gap was found to be effective in layout configurations with two cross aisles and low pick frequencies, which is in agreement with Hall [9]. Also, the performance of the five heuristics was compared to the results of a branch-and-bound procedure providing optimal order picking routes, and the results show that the gap between this optimal routing method and the combined+ heuristic varies substantially.

Petersen [17] compared the performance of five routing heuristics: the S-shape, return, mid-point, largest gap, and composite, against the performance of an optimal routing strategy in picker-to-parts systems. Items are assumed to be assigned randomly in a single-block warehouse. He concludes that the best heuristic solution was 5 percent over the optimal solution. Also, this study shows that the composite and transversal strategies yield shorter travel distances with larger pick lists, while the largest gap and mid-point strategies yield shorter travel distances with smaller pick lists.

Roodbergen *et al.* [22] developed an analytical approach to investigate the effects of two different routing policies in low-level, picker-to-parts systems: the S-shape routing policy and the largest-gap routine policy, on the average length of an order picking route in a

one-block warehouse layout structure. Their approach determines the optimal design of a single-block layout structure for the two routing policies. The random storage assignment policy is assumed for this approach. The primary conclusion found by this study is that the largest-gap routing policy yields shorter average route length than or equal to the S-shaped routing policy if the optimal layout structure is used for each routing policy.

Chan and Chan [4] presented a simulation study of a real class-based and random storage assignments problem of a multi-level rack, single-block warehouse that utilizes a pickerto-parts system. In this study, the items are divided into three classes. The efficiency of order picking under three different routing policies: the S-shape, return, and combined, along with the class-based and random storage policies, is evaluated and compared by considering travel distance as the key performance indicator. The primary conclusion of this study is that the case of a combined routing policy, along with class-based storage, achieves the minimum travel distance of all policies considered in this study.

Petersen *et al.* [19] evaluated the performance of the class-based storage (CBS) policy relative to the volume-based storage (VBS) policy in low-level, picker-to-parts singleblock warehouses. The traversal routing strategy is considered in this study. The primary conclusion obtained from this study is that the VBS policy is generally more effective at minimizing the average travel distance than CBS policy. However, the VBS policy is information intensive and far more difficult to administer than the CBS policy. Also, this study shows that the performance gap between CBS and VBS decreases as the number of storage classes decreases; the results indicated that a two-class system attained nearly 80 percent of the benefits when compared to the VBS policy, which requires much more time and effort to implement properly.

3.1.1 The Full-turnover and The Nearest-location Storage Policies

Heskett [10],[11] introduced, for the first time, the rule for the placement of items based on the ratio of the required storage volume space to the order frequency, which he called the cube per-order index (COI). He utilized the COI policy in developing a model for minimizing the total variable costs arising from labor work, consisting of picking, sorting and stacking items, and the travel costs of fork-lift trucks in distribution centers.

Kallina and Lynn [12] investigated the impact of the COI-based and the popularity-based (i.e., demand-based) assignment policies on the total variable costs, including the labor work and fork-lift operating costs. They considered a distribution warehouse with three staging areas. A primary finding of their study is that the implementation of the COI-based policy could achieve a saving of 5-10% in total variable costs over the popularity-based assignment.

Caron *et al.* [2] compared the performances of the traversal and return routing policies in low-level picker-to-parts systems using both analytical and simulation approaches. A COI-based full-turnover storage policy was used to allocate the items in a double-block warehouse. The primary outcome of this study was that the return policy outperformed the traversal policy only for a small-sized pick list. Also, the full-turnover policy was found to outperform the random storage policy, with both the traversal and the return routing policies. In this thesis, we compare the performance of the full-turnover storage assignment to the performance the nearest-location and the random storage policies in single-block, picker-to-parts warehouses, considering the effects of the pick list size and the warehouse shape in terms of the number and the depth of its main storage aisles.

Caron *et al.* [3] developed an analytical approach for minimizing the expected picking travel distance by optimizing the number of main storage aisles of which a warehouse layout structure consists. This analytical approach considers a double-block warehouse layout structure in a low-level, picker-to-parts system. Items are assumed to be stored in the warehouse using a COI-based full-turnover storage policy, and the traversal routing strategy for the order-picker is used in developing this approach. In this thesis, we provide a comprehensive frame work for determining the optimal storage assignment policy among three policies: the full-turnover, the nearest-location, and the random storage policies, and the optimal single-block warehouse shape in terms of the number and the depth of main storage aisles, under the assumption of the S-shape order picker routing strategy, for a given group of items and given ranges of pick list sizes.

Kubasad [13] investigated and compared the effects of three storage assignment policies on the picking travel distance in two single-block layout alternatives, in which the first alternative is a closed-end layout, and the second is an open-ended layout, where each consists of seven aisles and twelve storage aisles. The author developed and applied three storage assignment policies and evaluated the layouts based on a probability graph to simulate the picker's traversal path through the block. The first two policies are called the north-north and the north-south storage assignment policies. Both of these storage policies start with ranking a given group of items in descending order according to their demand, which is also referred to as popularity-based sorting in literature. Then the sorted items are assigned into the storage aisles, starting with the left-most aisle closest to the depot in a northerly direction within the aisles for the north-north storage policy, and in alternating northerly and southerly directions over the storage aisles for the northsouth storage policy. The third storage policy is called the nearest-location storage assignment policy; that is, it starts with sorting a given group of items in ascending order according to their storage requirements only, and then the sorted items are assigned into the available storage location located at the shortest Euclidean distance from the depot, without the need to completely fill a given aisle before moving to the next one. The primary conclusions of this study are that the open-ended layout always provides a lower travel distance than the closed-end layout, the north-north policy outperforms the other two policies, and the north-south provides the largest travel among the three storage policies. In this thesis, we will present a completely different nearest-location storage policy than the one introduced by Kubasad [13]. With our nearest-location storage policy, a given group of items are first grouped in ascending order according to their storage requirements, and for each group the items are sorted in descending order according to their demand, then the sorted items are assigned to storage aisles in a northerly direction, starting from the first aisles closest to the depot. The purpose of our nearest-location storage policy is to pack the storage aisles closest to the depot with the highest number of items while maintaining the highest possible demand weight for these aisles at the same time, which achieves both the highest density of items and the highest possible demand weight for the aisles located closest to the depot. Also, in this thesis, the performance of the nearest-location storage policy is compared with the performance of the full-turnover and random storage policies, considering the effects of pick list sizes and the warehouse shape which is not accounted for by Kubasad [13].

3.1.1.1 Travel Distance Estimation

Caron *et al.* [2], [3] developed a travel distance model considering the full-turnover and random storage policies in a double-block warehouse; the travel distance is estimated to be equal to the multiplication of two values. The first is the expected number of main storage aisles visited for the purpose of completing a given number of picks, and the second is the overall length of the main storage aisles. The first value is estimated by the summation of the probabilities that at least one pick out of a given number of independent picks is located in every storage aisle over the total number of aisles, where these probabilities are determined based on an analytical function which describes both the random and the full-turnover storage policies. The developed travel distance model is a function of the number of and length of the storage aisles, and the number of the independent picks. Also, the development and the implantation of the eveloped travel distance model are limited only to the full-turnover and the random policies.

Kubasad [13] developed a travel distance methodology based on the concept of the probability graph. This travel distance methodology starts with labelling all the ends of the aisles (seven aisles are considered in the example) in an open-ended layout structure as nodes for the probability graph. Then all possible routes under the S-shape routing strategy that the order picker might follow within the warehouse are defined assuming that any possible route starts and ends at the depot. The possible routes are defined based

on the assumption that the probability of moving from the current node to the successive node through a given aisle is equal to the probability of entering that given aisle. The probability of entering the storage aisle is defined as the ratio of the total demand of the items allocated in a storage aisle to the total demand of all items allocated in the warehouse. The overall travel distance was found by calculating the expected travel distance of all possible routes defined by the probability graph for the seven aisles in the open-ended warehouse. The probability graph-based travel distance approach is limited does not account for the number of picks.

In this thesis, we develop a framework for estimating travel distance using a completely different approach. Our approach utilizes the concept of generating all possible patterns in which a given number of picks might be distributed within a given number of storage aisles introduced by Berglund and Batta [1], where each of these patterns indicates a possible route to be followed by the order picker under the assumption of the S-shape routing strategy. We find the relative weight (i.e., probability) associated with every pattern based on the probability of locating a single pick in a particular aisle, which is defined as the ratio of the total demand of the items allocated in a storage aisle to the total demand of all items allocated in the warehouse, which is mathematically the same as the probability of entering an aisle in Kubasad [13]. However, our probability carries a different meaning, as it is used to quantify the impact of how the items are positioned within the warehouse by the different assignment policies. Also, a Monte Carlo simulation approach is developed as a part of our framework, in order to show that large problems can be solved for generic numbers of picks, items, storage aisles, and storage

locations, rather than only relying on analytical approaches developed in Caron *et al.* [3], and Kubasad [13].

3.2 Summary

The warehouse layout design has received considerable attention by many authors, including Le-Duc and De Koster [15], [16], Roodbergen *et al.* [21], Vaughan and Petersen [24], Berglund and Batta [1], Caron *et al.* [3], and Petersen [18]. The emphases of their work were single-block warehouses with front and rear cross aisles, and multiple-block warehouses with many middle cross aisles.

Hall [9], Roodbergen and De Koster [20], Petersen [17], Roodbergen *et al.* [22], and Caron et al. [2] provided research on order picker routing in picker-to-parts warehouses. Their work was focused on developing optimal and heuristic routing procedures, comparing the performance of the different routing policies, and investigating the impact of these routing procedures on the warehouse layout design and the efficiency of order picking systems.

Chan and Chan [4], Petersen *et al.* [19], and Petersen [18] provided research concerning storage assignment that mainly focuses on developing the class-based and volume-based storage policies, and comparing their performances along with the random storage policy. Previous research in investigating the impact of the full-turnover storage policy on order picking travel distance is limited to Caron *et al.* [2], [3] only, who provided two studies for developing and implementing the full-turnover storage policy. The first study investigated the effect of the full-turnover storage policy under the S-shape and the return

routing policies in double-block warehouses, and the second study optimized the number of main aisles in double-block warehouses, using the full-turnover storage policy. Previous research in implementing and investigating the impact of the nearest-location storage policy on order picking travel distance is limited to Kubasad [13], who compared the performance of the nearest-location storage policy with the performance of the northnorth and north-south storage policies in open-ended and closed-end single-block warehouse structures with a limited number of seven storage aisles. Therefore, as mentioned earlier, we decided to investigate the full-turnover storage policy by comparing its performance with the performances of the nearest-location and random storage policies in single-block, picker-to-parts warehouses, and investigating the combined effects of the full-turnover storage policy and the warehouse layout on order picking travel distance, for the purpose of improving the efficiency of order picking in picker-to-parts warehouses.

Chapter 4

Methodology

In this chapter, the methodology is presented in five sections. The first four sections present the main assumptions in developing this methodology, while the last section presents the development of two approaches to be utilized in estimating order picking travel distance.

4.1 Items Attributes

Within the explanation of this methodology, all items can be assumed to have main key attributes, defined as follows:

- *D_i*: the demand of item *i* per unit of time;
- *S_i*: the number of storage locations required to assign item *i* in an aisle, simply referred to as size of item *i*;
- DSR_i : the demand to size ratio of an item *i*, equal to $\frac{D_i}{s_i}$;
- *Rnd_i*: a uniform random number generated for item *i*;
- *D_T*: the total demand of the group of items assigned to the warehouse's storage aisles;
- *S_T*: the total number of storage locations needed to allocate the group of items to the warehouse.

4.2 Warehouse Layout Structure

The warehouse on which the approach shall be implemented is depicted in Figure 3. It is assumed the warehouse is of a single-block layout with M main storage aisles, each containing one level of racks on both sides in which to store products. Every storage aisle consists of B equally spaced storage locations. The warehouse is assumed to be openended in layout, featuring front and rear cross aisles. The depot is located within the front cross aisle, south of the first main aisle. This approach is developed for picker-to-parts systems, in which the picker walks or drives into the aisles containing the items in order to pick them.



Figure 3: Warehouse layout with M main storage aisles and two cross aisles

The warehouse layout shall be based upon the following parameters:

- *M*: the number of main storage aisles within the warehouse, where $m = \{1, 2, 3, ..., M\}$ represents each individual main aisle;
- *B*: the number of storage locations on each side of a main aisle;
- W_c : width of a cross aisle;
- W_m : center-to-center distance between two adjacent main storage aisles;
- *W_b*: width of a storage location.

4.2.1 Selection of Feasible Warehouse Layouts

As mentioned earlier, this thesis aims to improve the performance of the order picking system by evaluating the combined effects of the storage assignment policies and the warehouse shape, in terms of the length and number of main storage aisles, on the expected travel distance required to complete a pick list of size *N*. Accordingly, a set of feasible different layouts of the warehouse that would be investigated has to be selected in advance, and each of these feasible layouts is evaluated along with the storage assignment policies. Eventually, the combination of the layout alternative and the storage assignment policy that achieves the local minimum expected travel distance is considered the optimal combination among all possible combinations of layouts and storage policies. The selection process is performed in such a way that each of these configurations has at least the same storage capacity, meaning that $2MB \ge S_T$, in order to be able to successfully allocate the same group of items to each of these layout configurations. Therefore, an initial arbitrary layout configuration is selected with M_1 and B_1 , followed by selection of a second layout configuration that has a fewer number of aisles and higher number of storage locations than those in the initial layout, where $M_1 > M_2$ and $B_1 < B_2$, followed by selection of a third layout configuration that has a fewer number of aisles and higher number of storage locations than those in the second layout, where $M_1 >$ $M_2 > M_3$ and $B_1 < B_2 < B_3$. The selection process continues in this manner until a predetermined final layout configuration with M_f and B_f such as $M_1 > M_2 > M_3 > \cdots >$ M_f and $B_1 < B_2 < B_3 < \cdots < B_f$, is reached. After completing this selection process, a set of the feasible alternatives D^* containing different pairs of M and B values is formed, such that:

$$D^* = \{ (M_1, B_1), (M_2, B_2), (M_3, B_3), \dots, (M_f, B_f) \}$$

$$4.1$$

4.3 Routing of Order Pickers

The S-shape routing strategy is considered for routing order pickers through the singleblock warehouse, as shown in Figure 4. The black squares represent the items to be picked, and the dotted line indicates the path taken by the order picker under the S-shape routing policy to perform the picking tour through the warehouse. An order picker must start the picking tour from the depot, and enter each aisle containing at least one pick, regardless of the locations of the pick(s) within the aisle. After completing all the picks in the aisle, the picker exits into the opposite cross aisle. The aisles without picks are ignored, except when a picker has to return to the depot after the completion of a picking tour.



Figure 4: The S-shape routing policy in a single-block warehouse structure

4.4 Storage Assignment Policies

A storage assignment policy is defined as a set of rules to be followed in assigning groups of items to storage locations within the warehouse.

Three different storage assignment policies are to be evaluated: the full-turnover with two distinct cases, north-north and north-south; nearest-location; and random storage assignment policies. The effect of these policies is evaluated with respect to every feasible warehouse layout alternative among the set D^* of all feasible alternatives.

4.4.1 Full-turnover Storage Assignment Policy

The full-turnover storage assignment policy ranks the items to be allocated according to their DSR_i in descending order. Items with the highest DSR_i are located at the more accessible storage aisles that are closest to the depot, whereas items with lower DSR_i values are located somewhere towards the back of the warehouse. The advantage of this ranking is that items with higher demand but requiring an excessive number of storage locations are treated less preferentially than items with a slightly lower demand but requiring much fewer storage locations to be assigned. The DSR_i -based ranking, used here, is functionally similar to the COI-based ranking implemented by Caron *et al.* [2], [3], except that the DSR_i considers the number of storage locations needed for each item *i*, while the COI considers the volume of space needed for each item *i*. The full-turnover storage assignment policy is applied in this study through two different cases of assignment direction: the north-north and the north-south.

4.4.1.1 North-north Assignment

As illustrated in Figure 5, items are allocated to the main storage aisles in a northerly direction; the assignment starts from the south end and moves to the north end of a storage aisle.



Figure 5: The north-north assignment direction

4.4.1.2 North-south Assignment

As illustrated in Figure 6, items in the first aisle are assigned from south to north, but the next aisle is assigned in the southerly direction: from north to south. This pattern repeats for the remainder of the aisles.



Figure 6: The north-south assignment direction

4.4.2 The Nearest-location Storage Assignment Policy

The nearest-location storage assignment policy ranks the items to be allocated in ascending order by the number of storage locations, S_i , required for each item. Items with the lowest S_i are assigned to the more accessible storage aisles closest to the depot, using demand as a tiebreaker when two or more items have the same space requirements. This type of sorting provides two distinct advantages: the first advantage is that the first aisles are stocked with the greatest number of items, as we sort first by S_i values; the second advantage is that the highest possible demand weight can be achieved in the first aisles, since the D_i values are considered secondly. Therefore, the order picker may only need to enter the first aisles closest to the depot, most of the time. The nearest-location storage policy introduced by Kubasad [13] accounts for the storage requirements only, and does not consider the demand of items. Therefore, the nearest-location storage policy of Kubasad [13] results in the first aisles closest to the depot being packed with a high number of items, but not necessarily carrying the highest weight of demand. Therefore, it becomes possible that, for example, the fourth or the fifth aisle has a greater demand weight than the first or the second aisles, meaning that the order picker will still need to travel to the furthest aisles, rather than only entering the first aisles closest to the depot. The items are allocated in order from the south end to the north end of a storage aisle, as shown earlier in Figure 5.

4.4.3 Random Storage Assignment Policy

The random storage assignment policy arranges items randomly. The policy can be simulated by generating a uniform random value Rnd_i , associated with each item, and sorting the items according to these random values in either ascending order or descending order. Items are allocated in order from the south end to the north end of a storage aisle, as shown earlier in Figure 5.

4.4.4 Allocating Items into Warehouse Storage Aisles

The three assignment policies differ only in the criteria for sorting a given group of items to be assigned, and the assignment direction in the M main double-sided storage aisles. Remember, assignment direction must be either always northerly, as is the case in northnorth full-turnover, nearest-location, and random storage assignment policies; or alternating northerly and southerly by aisle, as with the north-south full-turnover storage assignment policy; but they all share the same procedure for assigning the items within each aisle m.

Each item is placed in an aisle according to its order in the sorted group of all items, determined by the storage assignment policy. The first item in the sorted group is placed first, followed by the second item, and so on for all items. For each aisle, beginning at the first aisle, the closest aisle to the depot, the left-hand side of the aisle is attempted to be filled first. If the item will not fit on the left-hand side, then the right-hand side is attempted to be filled. If the item will not fit on either side, it is stored in the next aisle with enough available storage locations.

Items must not be split up across multiple aisles, and must be stored contiguously. Also, each aisle must be filled to its capacity before moving on to the next aisle. This means if an item i is to be placed in aisle m, but the number of remaining empty storage locations in the aisle is not sufficient to place the item, the item is instead placed in the next aisle, m + 1, and the remaining empty storage locations in aisle m will be filled with the next eligible item following item i in the sorted group. Using this assignment technique, the highest utilization of the warehouse space is achieved.

In order to make sure that a given group of items has been successfully allocated using one of the three assignment storage policies in a single-block warehouse with a given Maisles, we first determine a rough estimate of the number of storage locations on each side of a main aisle, B, sufficient to successfully allocate a group of items with total storage requirements, S_T , using the equation:

$$B = \frac{S_T}{2M} \tag{4.2}$$

Then, based on the given assignment storage policy, we try to assign the group of items into the M aisles, and to determine whether the assignment of all items is successful or not, we verify whether the total demand of items allocated into the warehouse is equal to the total demand of all given items, D_T , or not, as follows:

$$Assignment = \begin{cases} \sum_{i \in m} D_{i,m} > 0 \text{ and } \frac{\sum_{i \in m} D_{i,m}}{D_T} = 1, & Successful \\ \frac{\sum_{i \in m} D_{i,m}}{D_T} < 1, & Unsuccessful \end{cases}$$

$$4.3$$

where $D_{i,m}$: represents the demand of item *i*, assigned to aisle *m*.
If the assignment performed based on the initial rough estimate of B is found to be unsuccessful, then the assignment is repeated again after increasing the initial value of B, until the successful assignment of all items is achieved.

For an example of this item allocation procedure, given that there are a group of three sorted items with $D_T = 260$, $S_T = 20$: the first with $D_1 = 100$, $S_1 = 7$; the second with $D_2 = 90$, $S_2 = 7$; and the third with $D_3 = 70$, $S_3 = 6$; all to be assigned in one double-sided storage aisle. The initial estimate of B is equal to 10. As illustrated in Figure 7, the first item is assigned in the storage locations from 1 to 7 on the left side of the aisle. The second item, which is to be assigned next, cannot be fit in the remaining three storage locations on the left side. Therefore, it is assigned in the storage locations from 1 to 7 on the right side of the aisle. The third item is not assigned, because it cannot be fit on either sides of the aisle. It is apparent that this assignment is unsuccessful, and this is clearly diagnosed by $\frac{\sum_{i \in m} D_{i,m}}{D_T} = 0.731$, which less than 1. Accordingly, we increase the initial value of B, and the assignment is repeated. The new value of B = 13is used to assign the three items, as illustrated in Figure 8. The new assignment results in the first and the third items being allocated to the storage locations from 1 to 13 on the left side, and the second item being allocated to the storage locations from 1 to 7 on the right side. This assignment is obviously successful, and it can be seen that $\sum_{i \in m} D_{i,m} =$ 260 and $\frac{\sum_{i \in m} D_{i,m}}{D_T} = 1.$



4.4.5 Probability of Locating a Pick in a Particular Aisle

This approach assumes the likelihood of a particular pick to be present in aisle m is proportional to the ratio of the demand of the items stocked in the aisle m to the total demand of all items assigned in the warehouse. Once the items are assigned to specific storage locations, it becomes possible to calculate the probability of a single pick being located in an aisle m. For example, if after assigning the items in the warehouse using one of the three storage assignment policies, aisle 1 happened to contain items such that the aisle's demand accounts for 15 percent of the total demand of all items in the warehouse, then the probability of locating a random pick stocked in aisle 1 is equal to 15 percent. The probabilities for all other aisles are obtained in a similar fashion. These probabilities can be represented by a probability mass function, denoted by $p_M(m)$, and defined as follows:

$$p_{M}(m) = \begin{cases} \frac{\sum_{i \in m} D_{i,m}}{D_{T}}, & 1 \le m \le M\\ 0, & Otherwise \end{cases}$$

$$4.4$$

$$\sum_{m=1}^{M} p_M(m) = 1$$
 4.5

where $D_{i,m}$: represents the demand of item *i*, assigned to aisle *m*.

The primary role of $p_M(m)$ is to quantify the impact of how the three storage assignment polices position the items within a given layout configuration on the estimated total expected travel distance.

4.5 Travel Distance Estimation

Two approaches are developed for estimating the total expected travel distance needed to complete a pick list of size N in a warehouse with a feasible M and B. The first approach is an analytical approach, in which the fully enumerated set of patterns is obtained by the pattern generator for a given pair of N and M values.

The second approach is the Monte Carlo simulation approach. This simulation permits a probabilistic examination of the fully enumerated space of patterns, rather than considering every single pattern obtained by the pattern generator, which allows for examining relatively larger values of N and M.

For this study, the primary purpose of using the analytical approach is only to validate the Monte Carlo simulation approach. Therefore, the total expected travel distance values will be found using the Monte Carlo simulation approach.

4.5.1 Analytical Approach

The execution of the analytical approach consists of two primary elements: the pattern generator and the pattern-based travel distance estimator. These two elements of the analytical approach are utilized together in order to execute an exhaustive check of all possible paths the order picker may follow within a given warehouse layout configuration to complete a pick list of size N, and return the total expected travel distance based on these potential paths and the size of the pick list.

4.5.1.1 Pattern Generator

A given pick list of size N must be distributed among the M main storage aisles; therefore, the idea of the pattern generator is implemented and adopted from Berglund and Batta [1].

The purpose of the pattern generator is to provide a fully enumerated set of all possible patterns in which a given pick list of size N might be distributed within a warehouse of M aisles. A specific pattern indicates the number of picks present in each aisle m among the M aisles of a feasible warehouse configuration from the set D^* in Equation 4.1 (section 4.2.1). The summation of the number of these picks in each of the M aisles in every pattern is equal to N.

A fully enumerated set for a given pair of *N* and *M* that contains M^N patterns is denoted by $K_{N,M}^*$.

As mentioned in Berglund and Batta [1], every pattern K is defined as follows:

$$K = \{K_1, K_2, K_3, \dots, K_m\}$$
 4.6

such that
$$\sum_{m=1}^{M} K_m = N \qquad 4.7$$

where K_m : represents the number of picks existing in aisle m.

Every pattern K has its own probability to occur denoted by Pr(K), and it is calculated based on the probability mass function $p_M(m)$ obtained from the storage assignment policies according to Berglund and Batta [1], as follows:

$$\Pr(K) = \prod_{m=1}^{M} p_{M(m)} K_m \qquad 4.8$$

such that
$$\sum_{K \in K_{N,M}^*} \Pr(K) = 1$$
 4.9

The fully enumerated set $K_{3,3}^*$ for a pick list of 3 picks and a warehouse of 3 main aisles with $p_M(1) = 0.45$, $p_M(2) = 0.30$, and $p_M(3) = 0.25$, is presented in Table 1; there are 27 patterns that cover all possibilities of how the 3 picks might be distributed among the 3 aisles, along with their associated probabilities, Pr(K). It is apparent from the table that the summation of all picks for every pattern among the 27 patterns is always equal to 3, and the summation of all Pr(K) values is 1.

	Pa	ttern	K		Pr(K)		
Pattern No.	K ₁	<i>K</i> ₂	K ₃	$\sum_{m=1}^{\infty} K_m = N$			
1	3	0	0	3	0.091125		
2	2	2 0 1 3		3	0.050625		
3	2	1	0	3	0.06075		
4	2	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$		3	0.050625		
5	2			3	0.06075		
6	1	0	2	3	0.028125 0.03375		
7	1	1	1	3			
8	1	1	1	3	0.03375		
9	1	2	0	3	0.0405		
10	2	0	1	3	0.050625		
11	2	1	0	3	0.06075		
12	1	1 0 2 3 1 1 1 3		3	0.028125		
13	1			3	0.03375		
14	1 1		1	3	0.03375		
15	1	2	0	3	0.0405 0.028125 0.03375		
16	1	0	2	3			
17	1	1	1	3			
18	1	1	1	3	0.03375		
19	1	1 2 0	3	0.0405			
20	0	0	3	3	0.015625		
21	0	1	2	3	0.01875		
22	0	1	2	3	0.01875		
23	0	2	1	3	0.0225		
24	0	1	2	3	0.01875		
25	0	2	1	3	0.0225		
26	0	2	1	3	0.0225		
27	0	3	0	3	0.027		
Total					1		

Table 1: Set $K_{3,3}^*$ of Fully Enumerated Patterns for *N*=3, and *M*=3

4.5.1.1.1 Repeated Patterns

It is apparent from Table 1 that some of the listed patterns repeat several times within the fully enumerated set $K_{3,3}^*$, such as $K = \{K_1 = 2, K_2 = 1, K_3 = 0\}$, displayed three times. The explanation for the repeated pattern is that the pattern only provides how many picks each aisle m may include, without referring to the location of individual in each aisle. Therefore, some patterns must be repeated in order to cover all possible combinations of the locations of the items. For example, assume there are three items X, Y, and Z, and these items have to be distributed in a warehouse of 3 aisles according the pattern $K = \{K_1 = 2, K_2 = 1, K_3 = 0\}$. The manner in which these items are distributed is that aisle 1 always includes 2 items, aisle 2 always includes 1 item, and aisle 3 is always empty. Three combinations of two items may be present in aisle 1: X and Y; X and Z; or Y and Z. The respective item found in aisle 2 for each combination is Z, Y, and X. Each combination is represented by $K = \{K_1 = 2, K_2 = 1, K_3 = 0\}$; therefore, this pattern is repeated three times. The pattern itself is used to represent a certain scenario of how N is distributed numerically among M aisles, while the repetitions of the pattern are used to represent all possible combinations of how potential items may arbitrarily be linked to those N picks located in the warehouse.

4.5.1.2 Routing Scenarios and Pattern-based Travel Distance Estimation

The derivation of the pattern-based travel distance estimator stems from two exclusive and distinct routing scenarios which may result from any given pattern: the regular routing and the extra exiting distance scenarios. Both scenarios are explained in 4.5.1.2.1 and 4.5.1.2.2:

4.5.1.2.1 Regular Routing Scenario

The regular routing scenario occurs when an order picker is able to complete his picking tour and return back to the depot without the need to enter any extra aisles. In the case of the S-shape routing strategy, this means that when the last pick is made, the picker must be on the same cross aisle as the depot when he exits the picking aisle.

An example of a regular routing scenario can be represented by $K = \{K_1 = 1, K_2 = 0, K_3 = 1, K_4 = 0, K_5 = 1, K_6 = 2\}$ from the set $K_{5,6}^*$, for the pair N = 5 and M = 6. This example is illustrated in Figure 9, along with a detailed distance representation of each segment of the path followed. An order picker enters and traverses the aisles 1, 3, and 5, and finally enters aisle 6 from the rear end, traversing it and exiting into the front cross aisle, and returning to the depot. In this described picking path, the four traversed aisles account for a vertical travelled distance of $4(BW_b + W_c)$ units, and the lateral displacement back and forth between the depot and the last aisle in the given pattern, which is aisle 6 in this case, accounts for a travelled distance of $5(2W_m)$ units. Therefore the pattern-based travel distance is equal to $4(BW_b + W_c) + 5(2W_m)$. The last aisle entered in this given pattern is also the last aisle on the warehouse layout, but it is not mandatory that both are the same every time. For some patterns, the last aisle to be entered according to the given K may be any other aisle prior to the last aisle on the warehouse layout.



Figure 9: Example picking tour for regular routing scenario

4.5.1.2.2 Extra Exiting Distance Scenario

The extra exiting distance scenario occurs when it is necessary for an order picker to enter an extra aisle, adjacent to the last aisle in a given pattern, in order to invert his path direction to exit into the front cross aisle and return back to the depot.

An example of an extra exiting scenario can be represented by $K = \{K_1 = 0, K_2 = 2, K_3 = 0, K_4 = 0, K_5 = 2, K_6 = 1\}$ from the set $K_{5,6}^*$, for the pair N = 5 and M = 6. This example is illustrated in Figure 10, along with a detailed distance presentation of each segment of the path followed. An order picker enters aisles 2 and 5, then enters aisle 6 from the front. After exiting aisle 6, the order picker must enter the prior adjacent aisle, which is aisle 5 in this case, inverting his path direction and exiting to the front cross aisle, then returning back to the depot. In this described picking path, the four traversed aisles, including the extra aisle account for a vertical travelled distance of $4(BW_b + W_c)$ units, and the lateral displacement back and forth between the depot and the last aisle in the given pattern, which is aisle 6 in this case, accounts for a lateral travelled distance of $5(2W_m)$ units. Therefore the pattern-based travel distance is equal to $4(BW_b + W_c) + 5(2W_m)$.



Figure 10: Example picking tour for extra exiting distance scenario

4.5.1.2.3 Pattern-based Travel Distance Estimator

Based on the previous two routing scenarios, the pattern-based travel distance estimator which intuitively provides the tour length based only on the values of K_m in a given pattern K is defined as:

$$D(K) = (C_1 + C_2)(BW_b + W_c) + C_3(2W_m)$$
4.10

where the parameters C_1 , C_2 , and C_3 for a given pattern K are defined as:

- C₁: the total number of aisles for which K_m > 0. The role of this parameter is to count the number of aisles that includes at least one pick;
- C_2 : a binary decision variable, defined as $\begin{cases} 1, if C_1 is an odd number \\ 0, if C_1 is an even number \end{cases}$. The value of this parameter is determined according to the value of C_1 ; when C_1 is an odd number, the last aisle is entered from its front end and, therefore, an extra aisle is needed to reverse the path direction; accordingly, C_2 is set to 1. When C_1 is an even number, the last aisle is entered from its rear end; accordingly, C_2 is set to 0;
- C_3 : a value equal to m 1, where m is the number of the last aisle in the given pattern, such that $K_{m+1}, ..., K_M = 0$. The role of this parameter is to determine the farthest lateral point reached away from the depot.

4.5.1.3 Estimating Total Expected Travel Distance Using the Analytical Approach

Each pattern within the full set $K_{N,M}^*$ leads to a specific picking tour, executed under the S-shape routing strategy with an associated probability Pr(K). In other words, a given pattern is considered a blueprint or map, informing the order picker whether or not to enter the aisle *m* during the order picking tour. Given a general pattern $K = \{K_1, K_2, K_3, ..., K_m\}$; $K_M > 0$ implies that aisle *m* must be entered to perform one or more picks, and $K_M = 0$ implies that aisle *m* is not entered, except for the purpose of completing the order picking tour and returning back to the depot.

Therefore, the total expected travel distance required to complete a pick list of size N in a warehouse with M aisles is obtained from the summation of the expected pattern-based travel distances for every pattern in the fully enumerated set $K_{N,M}^*$, where the expected pattern-based travel distance of a pattern is obtained by multiplying the probability of a pattern (Equation 4.8) by its travel distance (Equation 4.10). This gives:

$$E(D_{N,M}^*) = \sum_{K \in K_{N,M}^*} D(K) \times \Pr(K)$$
4.11

where:

- $E(D_{N,M}^*)$: the total expected travel distance for a given pair (N, M) using the analytical approach;
- *D*(*K*): the pattern-based travel distance;
- Pr(*K*): the probability of pattern *K* to occur.

4.5.2 Monte Carlo Simulation Approach

In this section, the Monte Carlo simulation approach is presented through four main aspects; the need of the simulation approach due to the limitations of the analytical approach, the concept of generating random patterns, the estimation of the total expected travel distance using the simulation approach, and finally the validation of the Monte Carlo simulation approach.

4.5.2.1 Limitations of Analytical approach

The analytical approach is theoretically designed to investigate all patterns obtained from any given pair of *N* and *M*, regardless of the size of the fully enumerated set $K_{N,M}^*$. However, due to practical computational limitations, the analytical approach requires a very long processing time to evaluate excessively large or even moderate sizes of $K_{N,M}^*$. The use of large *N* and *M* values makes the analytical approach impractical due to the excessively large sets of patterns that result.

Table 2 presents the size of the fully enumerated sets $K_{N,M}^*$ for pick lists of size N = 6, 12, 30, and 50, along with different warehouse layouts of M = 10, 20, and 30. It is clear from the table that a rapid increase in the size of $K_{N,M}^*$ occurs as M and/or N increase, due to the exponential-factorial effect. Even with the moderate case of a pick list of 12 picks and a warehouse with M = 20 main storage aisles, there are over 4×10^{15} possible patterns to be evaluated. Therefore, the analytical approach is practically limited to investigating N and M values producing reasonably- and practically-sized fully enumerated sets, which may be around 1,200 million patterns.

	Number of Storage Aisles								
Pick list size									
	<i>M</i> = 10	M = 20	M = 30						
N = 6	1×10^{6}	64×10^{6}	729×10^{6}						
<i>N</i> = 12	1×10^{12}	4096×10^{12}	531441×10^{12}						
N=30	1×10^{30}	$1073741824 \times 10^{30}$	$2058911321 \times 10^{35}$						
N = 50	1×10^{50}	$1125899907 \times 10^{56}$	$7178979877 \times 10^{64}$						

Table 2: Size of $K^*_{N,M}$ for Various N and M

4.5.2.2 Generating Random Patterns

A Monte Carlo simulation approach is developed to overcome the limitations of the analytical approach. The idea behind this simulation approach is to substitute the role of the pattern generator with a process which randomly generates a predetermined number of runs R, where each run represents a random pattern. This random set of runs is determined, instead of generating the fully enumerated set $K_{N,M}^*$ for a given N, and M that may consist of billions of patterns.

For the purpose of generating random patterns, the following function and variables are defined:

• Cumulative distribution function of the probability mass function $p_M(m)$:

$$P_{M}(m) = \begin{cases} \sum_{m=1}^{m} p_{M}(m) , & 1 \le m < M \\ 1 , & m = M \\ 0 , & Otherwise \end{cases}$$
4.12

- *R*: the total number of random patterns (runs);
- r_n : a random number associated with pick n among N picks.

The process of generating a random pattern based on a given pick list of size N, and a warehouse with M aisles, starts with assigning a random number, r_n , between 0 and 1, to each of the N picks. Next, an aisle m is selected to contain each of these picks, by finding the first aisle among the M aisles that happens to have a cumulative value of $p_M(m)$ at least equal to the random value r_n associated with the pick: $P_M(m) \ge r_n$. This process is repeated until the R runs are generated. The flow chart in Figure 11 below shows the steps in the process of generating R random patterns.



Figure 11: Flow chart for generating R random patterns using Monte Carlo simulation approach

A randomly generated set for a given pair of *N* and *M* containing *R* patterns is denoted by $KS_{N,M}^R$. Each pattern *KS* is defined as follows:

$$KS = \{KS_1, KS_2, \dots, KS_m\}$$
 4.13

such that
$$\sum_{m=1}^{M} KS_m = N \qquad 4.14$$

where KS_m : the number of picks present in aisle m.

For an example of how a random pattern might be generated, assume that after assigning a given group of items into a warehouse with M = 3, the obtained discrete probabilities of a single pick are $p_M(1) = 0.45$, $p_M(2) = 0.30$, and $p_M(3) = 0.25$. The cumulative distribution would be $P_M(1) = 0.45$, $P_M(2) = 0.75$, and $P_M(3) = 1$. We are interested in generating a random pattern for a pick list of 3 picks in that warehouse, given that the randomly generated numbers $r_1 = 0.34$, $r_2 = 0.41$, and $r_3 = 0.82$ are associated with the first, second, and the third picks, respectively. The first pick would be located in the first aisle, as $(P_M(1) = .45) \ge (r_1 = .34)$. Similarly, the second pick would be located in the first aisle, as $(P_M(3) = 1) \ge (r_1 = .82)$. The resultant random pattern would be defined as $KS = \{KS_1 = 2, KS_2 = 0, KS_3 = 1\}$.

4.5.2.3 Estimating Total Expected Travel Distance Using Simulation

After generating a random set $KS_{N,M}^R$, the expected total travel distance required to complete a pick list of size N from a warehouse with M aisles is obtained by averaging the summation of the travel distances of every random pattern in $KS_{N,M}^R$, using the following function:

$$E(DS_{N,M}^{R}) = \frac{\sum_{KS \in KS_{N,M}^{R}} D(KS)}{R}$$

$$4.15$$

where:

- $E(DS_{N,M}^{R})$: the total expected travel distance for a given pair (N, M) using the simulation approach;
- *D(KS)*: the travel distance corresponding to pattern *KS*, obtained by the patternbased travel distance function given in Equation 4.10.

4.5.2.4 Validation of Monte Carlo Simulation Approach

The set $KS_{N,M}^R$ always has a large number of randomly generated patterns *R*. According to the central limit theorem, a hypothesis test is conducted to validate the Monte Carlo simulation approach.

The analytical approach is utilized to validate the simulation approach by executing a two-sided hypothesis test at a 99 percent confidence level for the expected total travel

distance values for given pairs of N, and M, obtained by both approaches. The test is described as follows:

• Hypotheses on the expected total travel distance:

$$H_0: E(DS_{N,M}^R) = E(D_{N,M}^*)$$

$$H_1: E(DS_{N,M}^R) \neq E(D_{N,M}^*)$$

$$4.16$$

• Test statistic:

$$Z_{0} = \frac{E(DS_{N,M}^{R}) - E(D_{N,M}^{*})}{S_{E(DS_{N,M}^{R})}/\sqrt{R}}$$

$$4.17$$

where
$$S_{E(DS_{N,M}^{R})} = \sqrt{\frac{\sum_{KS \in KS_{N,M}^{R}} (D(KS) - E(DS_{N,M}^{R}))^{2}}{R-1}}$$
 4.18

 $S_{E(DS_{N,M}^{R})}$ is an estimate of the standard deviation of D(KS) values, implied by the random patterns in $KS_{N,M}^{R}$ for a given pair of N and M.

• Decision criterion for rejecting the null hypothesis:

$$P$$
-value(Z_0) < 0.01 4.19

Chapter 5

Implementation

In this chapter, 600 items and six feasible layout alternatives have been chosen for implementing the methodology, and for performing the desired numerical analysis in such a way that the combined effects of the three storage assignment policies and the warehouse shape on the efficiency of order picking in terms of the travel distance, as well as the performance of each of the three storage polices under consideration, can be thoroughly analyzed.

5.1 Items

The developed methodology is implemented by considering a group of 600 items with $D_T = 1114001$ items per unit time and $S_T = 1764$ storage locations. A sample of these items along with their attributes is presented in Table 3.

Item No.	Di	S_i	DSR _i	R _i		
1	3357	2	1678.5	0.952524		
2	2136	2	1068	0.560937		
3	3164	1	3164	0.658153		
4	843	2	421.5	0.179097		
5	1463	4	365.75	0.321327		
6	1504	4	376	0.210995		
7	3503	5	700.6	0.692759		
8	3552	4	888	0.977731		
9	1683	3	561	0.206321		
10	3684	5	736.8	0.24869		

Table 3: Sample of Items Data

5.2 Warehouse Layout Alternatives

Six different feasible warehouse layout structure alternatives represented by $D^* = \{(M_1 = 30, B_1 = 31), (M_2 = 15, B_2 = 60), (M_3 = 10, B_3 = 90), (M_4 = 8, B_4 = 112), (M_5 = 6, B_5 = 148), (M_f = 5, B_f = 178)\}$ are selected to be investigated with the three storage assignment policies. All six layout structures share the same dimensional parameters of $W_c = 11$ m, $W_m = 5.8$ m, and $W_b = 0.8$ m. A scaled layout representation showing the dimensional differences between the six warehouse layout alternatives is depicted in Figure 12.



Figure 12: A scaled layout representation of the six layout alternatives in D*

5.3 Python Code

The software code for this thesis is developed in the Python language, in order to facilitate efficient implementation, and to obtain full sets of results for a wide range of scenarios and situations. The Python code is presented in its entirety in Appendix B. The code is explained in the following six sections.

5.3.1 Input Parameters and Item's Data

The Python code starts with the function **enter_params**, which is used to allow the user to specify the layout and dimensional parameters of the warehouse including M, B, W_c , W_m , and W_b . Also, this function allows the user to enter the maximum size of the pick list N to be investigated using both the analytical approach and the Monte Carlo simulation approach, in addition to the number of random runs, R, to be provided by the simulation approach. The function **interactive** is used at this stage to extract the items and their attributes from the **sample_data.csv** file, and then it generates multiple data sets, one for each assignment storage policy.

5.3.2 Item Allocation

After getting all necessary parameters, variables, and extracting all items and their attributes, **Aisle** and **Item** classes are used to track and control both the items and the aisles during the execution of the item allocation within the warehouse using any of the three assignment storage policies. The **Aisle** class is used to control and track the position and the number of assigned items within the aisles indicated by the number of storage

locations in which each assigned item is located. Also, the Aisle class is used to track and update the current capacity of each side of every main storage aisle in the layout. The Item class is used to keep track of individual item attributes including the name, the demand, the storage requirements, and its location within the warehouse. Also, the Item class is used to facilitate the sorting of the items, as required by the storage assignment policies. The function Layout in cooperation with the Aisle class are used to create a series of double-sided storage aisles with a number of storage locations in them, based on the parameters M and N provided by the function enter param, which is called from the assign function and does not need to be called from the user's code. The function expected values, in cooperation with the Item class, is used to sort a given group of items according to the specific criteria of one of the three assignment storage policies. Based on the classes, Aisle and Item, and in addition to the functions Layout and expected values, the function Assign is used to assign the items within a given warehouse layout, and to return the probability values $p_M(m)$. The function Assign includes four sub-functions: one for each of the assignment storage polices. The four functions are named assign FullTurnOverNN, assign FullTurnOverNS, assign NearestLocation, and assign Random, which only differ in the final sorting of the given items provided by the function **expected** values.

5.3.3 Travel Distance Estimation Using the Analytical Approach

The function **possibilities** is used to generate the fully enumerated set of all possible patterns $K_{N,M}^*$, along with the probabilities Pr(K) associated with the generated pattern, based on the given values of N, M, and the values of $p_M(m)$ provided by the function **Assign** for each of the three assignment storage policies.

The function **distance** is used to calculate the pattern-based travel distance for every pattern in the fully enumerated set obtained by the function **possibilities**. This function is represented in Equation 4.10, and takes into account the values B, W_c , W_m , and W_b . The function **total_distance** is used to calculate the total expected travel distance for a given pair of N and M based on the distances provided by the function **distance**, and the probabilities Pr(K) provided by the function **possibilities**. The function **total_distance** is represented in Equation 4.11.

5.3.4 Travel Distance Estimation Using the Simulation Approach

The function **Monte_carlo** is used to perform a series of a predetermined number of random runs, *R*. The outcome of every single run represents a random pattern. Then, using the function **distance**, the pattern-based travel distance associated with each of the random patterns is obtained. The function **Monte_carlo** is used to calculate the total expected travel distance by averaging all the distances obtained the function **distance**.

5.3.4.1 Validation of the Simulation Approach

The function **confidence** is used to validate the Monte Carlo simulation approach based on the values obtained by the analytical approach. This function is responsible for obtaining the mean and standard deviation for a given number of R runs, and then performing a two-sided hypothesis test at a specific confidence level; it returns the test's associated P-values.

5.3.5 Outcomes and Results

Finally, all of the obtained outcomes for each of the assignment storage policies are provided using the function **interactive** in form of csv files. The outcomes include the locations of the assigned items within the warehouse, the $p_M(m)$ values, the analytical results, and the simulation results along with their validation results.

5.3.6 Computational Time

The CPU times (seconds) on a 2.5Ghz Intel i5 processor with 6GB RAM required for estimating the total expected travel distances under each of the three assignment storage policies using either the analytical or the simulation approach for selected values of N and M are presented in Table 4.

	Anal	ytical	Simulation			
Ν	M = 15, B = 60 $M = 30, B = 31$		M = 15, B = 60	M = 30, B = 31		
1	<1.00	<1.00	<1.00	<1.00		
2	<1.00	<1.00	<1.00	<1.00		
3	<1.00	1.21	<1.00	<1.00		
4	1.311	39.88	<1.00	10.41		
5	21.60	1300.56	8.72	11.58		
6	365.82	-	9.73	12.77		
7	5487.35	-	11.91	16.17		
8	-	-	12.91	17.41		
20	-	-	25.39	34.36		
50	-	-	54.74	76.33		
90	-	-	81.37	126.69		

Table 4: Sample of CPU Times (seconds) for selected pairs of N, and M

5.4 Item Allocation

The same 600 items are allocated into each warehouse layout alternative in the set D^* by implementing all three storage assignment policies, for the purpose of estimating the probability of a single pick's presence in aisle m, represented as $p_M(m)$. The values of the probability mass function $p_M(m)$ obtained under the full-turnover policies, including its two distinct assignment directions, north-north and north-south; nearest-location; and random storage assignment policies for every aisle m in each layout alternative in D^* are presented in Figure 13.



Figure 13: $p_M(m)$ values of the three storage policies for the six layouts

Figure 13 indicates that the full-turnover storage assignment policy results in a declining trend of $p_M(m)$ values, such that $p_M(1)$ is the largest and $p_M(M)$ is the smallest, which implies that, under the full-turnover policy, the probability of finding a single pick is highest in the first aisle and decreases aisle by aisle. This is explained by the manner in which the full-turnover policy sorts the items according to their demand to size ratio;

 RDS_i . Accordingly, the aisles closest to the depot usually contain the items with the highest demand. Also, it is important to mention that both north-north and north-south assignment directions of the full-turnover policy produce exact $p_M(m)$ values. This happens because the items allocated in each main storage aisle will be same for north-north and north-south assignment directions, although their storage locations within the main aisle will be different.

The nearest-location storage assignment policy results in $p_M(m)$ values which exhibit cyclic, peak-valley behavior along the *M* aisles. The reason for this behavior is because the nearest-product policy incrementally sorts the items according to their storage requirements; S_i . In other words, items are split into multiple groups based on S_i , so the items in each group share the same S_i , and then the items in each group are sorted according to their demand. Therefore, each of the sorted groups features a peak $p_M(m)$ value caused by the items with the highest demand in the group, followed by a valley $p_M(m)$ value caused by the item with lowest demand.

The random storage assignment policy results in almost leveled $p_M(m)$ values among the warehouse's *M* aisles. This is explained by the random manner in which all items are allocated into the aisles with no preference of one over another, regardless of their demand and storage requirements.

The data in Figure 13 suggests that $p_M(m)$ values obtained by the nearest-location policy approach the ones obtained by the full-turnover policy as the number of storage aisles decreases and the number of storage locations in each of these aisles increases simultaneously. In other words, the impact of the nearest-location policy approaches the impact of full-turnover as the density of the allocated items per storage aisle significantly increases. The $p_M(m)$ values obtained by the random storage policy get more balanced as the density of picks significantly increases in M.

5.5 Validation of the Monte Carlo Simulation Approach

The Monte Carlo simulation approach is validated against the analytical approach. Twosided hypothesis tests are performed to determine whether or not the total expected travel distance, $E(D_{N,M}^*)$, and $E(DS_{N,M}^R)$ values obtained by both approaches, are similar at a 99 percent confidence level. Therefore, limited and practical ranges of *N* values among all six warehouse layout alternatives in D^* are considered to obtain the $E(D_{N,M}^*)$, and $E(DS_{N,M}^R)$ values.

The results of the simulation approach validation based on the total expected travel distance values required to complete pick lists of sizes N = 1, 2, ..., 11 from the final layout in D^* with $M_f = 5$, and $B_f = 178$ are presented in Table 5. The results clearly suggest a conclusion that the values of both approaches are similar at a 99 percent confidence level, as all p-values are larger than the significance level of 0.01 percent. Also, the test indicates that the maximum absolute difference between the values resulting from the two approaches does not exceed 0.0142%.

	Full-turnover (NN & NS)				The Nearest-location				Random			
N	Analytical	Simulated	Difference%	Φ	Analytical	Simulated	Difference%	Φ	Analytical	Simulated	Difference%	Ρ
1	341.845	341.843	0.00043	0.86	348.731	348.731	0.00012	0.96	362.281	362.278	0.00077	0.78
2	355.585	355.603	0.00526	0.03	365.125	365.130	0.00143	0.57	379.886	379.886	0.00003	0.99
3	461.689	461.701	0.00261	0.80	495.775	495.728	0.00945	0.35	530.609	530.582	0.00517	0.58
4	539.268	539.279	0.00199	0.83	581.854	581.824	0.00514	0.54	621.011	620.950	0.00974	0.15
5	592.559	592.547	0.00203	0.80	637.400	637.401	0.00009	0.99	675.515	675.571	0.00824	0.12
6	630.670	630.581	0.01416	0.04	678.220	678.156	0.00947	0.12	717.552	717.483	0.00955	0.07
7	659.518	659.500	0.00276	0.66	711.671	711.707	0.00512	0.39	755.703	755.658	0.00603	0.28
8	682.616	682.594	0.00319	0.59	741.245	741.223	0.00293	0.62	791.498	791.502	0.00051	0.93
9	702.035	702.057	0.00315	0.59	768.012	767.930	0.01061	0.08	824.409	824.412	0.00027	0.96
10	719.002	719.047	0.00622	0.29	792.333	792.290	0.00537	0.38	853.773	853.763	0.00117	0.83
11	734.247	734.226	0.00284	0.63	814.449	814.489	0.00493	0.41	879.286	879.302	0.00172	0.75

Table 5: Validation Results Based on Final Layout, $M_f = 5$ and $B_f = 178$

In similar manner, the simulation approach is validated based on the other five feasible layout alternatives in D^* . The validation results, obtained for each of the five layout alternatives, show that both approaches provide similar values at a 99 percent confidence level. The complete analysis of the five feasible layouts is presented in Appendix A.

5.6 Analysis of the Estimated Total Expected Travel Distance

The Monte Carlo simulation approach is utilized to estimate the total expected travel distance $E(DS_{N,M}^R)$ required to pick all items on pick lists of sizes N = 2, ..., 90 from each set of layout parameters M and B in D^* , with the assumption that the S-shape routing policy is to be used.

5.6.1 Effects of Storage Assignment Policies and Pick list Size

The total expected travel distances versus the pick list size under each of the full-turnover policies, including the north-north and north-south assignment directions; nearest-location; and random storage policies for the layouts ($M_1 = 30, B_1 = 31$), ($M_2 = 15, B_2 = 60$), ($M_3 = 10, B_3 = 90$), ($M_4 = 8, B_4 = 112$), ($M_5 = 6, B_5 = 148$), and ($M_f = 5, B_f = 178$) are presented in Figure 14.



Figure 14: E(DS^R_{N,M}) values of the three storage policies for the six layouts

By comparing the total expected travel distance values from all six layouts using the three different policies, as illustrated in Figure 14, the effects of the three storage assignment policies can be determined. The full-turnover policy, in which its two distinct assignment directions, north-north and north-south, have similar outcomes, results in the lowest total expected travel distances. This is due to the declining trend of the $p_M(m)$

values obtained by the full-turnover policy. In other words, the order picker is more likely to enter the first few aisles, which are the closest to the depot and have the highest $p_M(m)$ values, rather than entering all *M* aisles, including other aisles with lower $p_M(m)$ values, to retrieve the *N* picks.

The nearest-location policy results in moderate total expected travel distances, compared to the full-turnover and the random policies. This is caused by the cyclic behavior of $p_M(m)$ values among the aisles, which means that the order picker is more likely to enter aisles with a peak $p_M(m)$ value than the other *M* aisles, including aisles with valley $p_M(m)$ values, to retrieve the *N* picks. Also, in this case, the number of aisles to be entered is always higher than those in the full-turnover policy, which is why the fullturnover policy generally results in shorter total expected travel distances than the nearest-product policy.

The random storage policy results in the largest total expected travel distances among the three storage policies. This is due to relatively even $p_M(m)$ values, meaning an order picker is likely to enter more of the *M* aisles to retrieve the *N* picks, when compared to the previous storage policies.

The results also clearly indicate that the total expected travel distance values obtained by a policy generally approach the values of the other policies as the size of the pick list increases. A larger pick list size results in a higher density of picks per storage aisle, which eventually necessitates the order picker to enter most of the M aisles, regardless of the storage policy applied.

5.6.2 Effect of Warehouse Shape

For the purpose of magnifying and maintaining the effect of the warehouse's shape, the pick list size of range N = 2, ..., 90 is divided into eight ranges of picks: $N_1 = 2, ..., 5$, $N_2 = 6, ..., 10$, $N_3 = 11, ..., 15$, $N_4 = 16, ..., 20$, $N_5 = 21, ..., 25$, $N_6 = 26, ..., 35$, $N_7 = 36, ..., 45$, and $N_8 = 46, ..., 90$.

The $\overline{E(DS_{N,M}^R)}$ values obtained for each of the eight *N* ranges under the three storage assignment policies for each of the six feasible warehouse layout alternatives in D^* are presented in Figure 15.



Figure 15: $\overline{E(DS_{N,M}^R)}$ values of the three storage policies for the eight ranges of N
Figure 15 illustrates the fact that the $\overline{E(DS_{N,M}^R)}$ values for the eight ranges of N under each of the three storage policies exhibit a concave up behavior over the six feasible layouts in D^* , in sequence from the initial layout to the final layout.

For instance, the pick list size ranges, $N_6 = 26, \dots, 35$, $N_7 = 36, \dots, 45$, and $N_8 =$ 46, ..., 90, can be used to explain how the variations in the warehouse shape result in the concave up behavior of the $\overline{E(DS_{N,M}^R)}$ values. A comparison of the graphs in Figure 15 indicates that the averaged total expected travel distance gradually decreases over the initial, second, third, fourth and fifth layouts. This decrease is caused by the reduction in the number of storage aisles in each of the five layouts the order picker may have traversed to complete a given number of picks. Although this reduction is coupled with a simultaneous increase in the number of storage locations in each of these aisles, resulting in an extension of the length of each aisle, in the case of these five layout alternatives, the reduction in travel distance due to decreasing the number of M aisles overcomes the simultaneous increase in travel distance due to extending the length of the vertical aisles, eventually leading to an overall reduction in the averaged total expected travel distance. The described reduction behaviour no longer occurs in the final layout alternative. This is because the reduction in the travel distance due to reducing the number of total storage aisles is no longer sufficient to overcome the increase in travel distance caused by increasing the depth of the aisles. The result is a rapid increase in the averaged total expected travel distance. For the exact same reasons, the concave up behavior is repeated for the ranges $N_1 = 2, ..., 5$, $N_2 = 6, ..., 10$, $N_3 = 11, ..., 15$, $N_4 = 16, ..., 20$, and $N_5 = 10$ 21, ..., 25, in which the reduction behavior no longer occurs after the second and the third layouts for N_1 , N_2 , N_3 , and N_4 , N_5 , respectively.

Figure 15 also indicates that, under the full-turnover storage policy, the second layout alternative with $M_2 = 15$, $B_2 = 60$ achieves the local minimum averaged total expected travel distances of 372 m, 568 m and 697 m, for the pick list sizes of ranges $N_1 = 2, ..., 5, N_2 = 6, ..., 10$, and $N_3 = 11, ..., 15$, respectively; the third layout alternative with $M_3 = 10, B_3 = 90$ achieves the local minimum averaged total expected travel distances of 777 m, and 825 m for the pick list sizes of ranges, $N_4 = 16, ..., 20$, and $N_5 = 21, ..., 25$, respectively; and the fifth layout alternative with $M_5 = 6, B_5 = 148$ achieves the local minimum averaged total expected minimum averaged total expected travel distances of 852 m, 863 m, and 869 m for the pick list sizes of ranges $N_6 = 26, ..., 35, N_7 = 36, ..., 45$, and $N_8 = 46, ..., 90$, respectively.

5.6.3 Performance Differences of the Storage Assignment Policies

The percentage differences in the performances of the three policies for the eight pick list size ranges in the six warehouse layout alternatives are presented in Figure 16.



Figure 16: Percentage difference in performance of the three storage policies

Based on Figure 16, it can be seen that the difference in performance between the three storage assignment policies decreases gradually over the eight pick list size ranges, beginning with $N_1 = 2, ..., 5$, and ending with $N_8 = 46, ..., 90$, and this is explained by the fact that the density of picks per aisle *m* increases as the pick list size increases. This means that the order picker will enter more aisles to perform the required picks, regardless of the storage assignment policy applied in allocating the items. The largest difference in performance between the full-turnover and the random storage policies starts at about 29.0% with $N_1 = 2, ..., 5$, and ends at about 12.1% with $N_8 = 46, ..., 90$; the largest difference in performance between the full-turnover and the nearest-location policies starts at about 14.9% with $N_1 = 2, ..., 5$, and ends at about 5.7% with $N_8 =$ 46, ...,90; and the largest difference in performance between the nearest-location and the random storage policies starts at about 12.3% with $N_1 = 2, ..., 5$, and ends at about 6.1% with $N_8 = 46, \dots, 90$. The smallest difference in performance between the full-turnover and the random storage policies starts at about 12.8% with $N_1 = 2, ..., 5$, and ends at about 0.4% with $N_8 = 46, \dots, 90$; the smallest difference in performance between the full-turnover and the nearest-location policies starts at about 5.7% with $N_1 = 2, ..., 5$, and ends at about 0.4% with $N_8 = 46, \dots, 90$; and the smallest difference in performance between the nearest-location and the random storage policies starts at about 5.8% with $N_1 = 2, ..., 5$, and ends at about 0.0% with $N_8 = 46, ..., 90$.

5.7 Special Case: Pick List Sizes Follow an Exponential Distribution

In the case when all pick list sizes of the range N = 2,...,90 are equally weighted, this means that the p(N) values are identical for all pick list sizes. Therefore, p(N) is defined according to a discrete uniform probability distribution defined as follows:

$$p(N) = \begin{cases} \frac{1}{89}, & 2 \le N \le 90\\ 0, & Otherwise \end{cases}$$
 5.1

In some practical real-life situations, it might happen that the pick list sizes are exponentially distributed with a given mean, β , which means that the relative weights of the pick lists of sizes N = 2, ..., 90 are no longer identical. In fact, in this case, the relative weights of every pick list of size N are determined by an exponential probability density function. Therefore, p(N) is defined as follows:

$$p(N) = \begin{cases} \frac{1}{\beta} e^{\frac{-N}{\beta}}, & 0 \le N \\ 0, & Otherwise \end{cases}$$
 5.2

Accordingly, the averaged values of the total expected travel distances, $\overline{E(DS_{N,M}^R)}$, obtained for each of the three storage assignment policies for pick lists of sizes N = 2, ..., 90 are calculated as follows:

$$\overline{E(DS_{N,M}^{R})} = \sum_{N=2}^{N=90} E(DS_{N,M}^{R}) \times p(N)$$
5.3

where:

- E(DS^R_{N,M}): the total expected travel distance required to pick all items from a pick list of size N in a warehouse layout with M aisles, obtained through the use of the Monte Carlo simulation approach;
- *p*(*N*): probability that the pick list has a particular size *N*, which is chosen to be either equally weighted or exponentially distributed according to the functions given in Equations 5.1 and 5.2, respectively.

Represented in Figure 17 are two cases in which the pick list sizes are exponentially distributed; the first case assumes a mean pick list size of 15 picks (i.e., $\beta_1 = 15$), while the second case assumes a mean of 30 picks (i.e., $\beta_2 = 30$). These two cases are graphed with equally distributed pick list sizes, relative to the probability of *N* for the full range of pick list sizes.



Figure 17: Probability of pick-list of sizes N = 2, ..., 90 based on exponential and uniform distributions

Considering the fifth layout in D^* with $M_5 = 6, B_5 = 148$, the averaged values of the total expected travel distances, $\overline{E(DS_{N,M}^R)}$, obtained under the three storage assignment policies for completing a pick list of sizes N = 2, ..., 90, with p(N) values based on exponential distributions with $\beta_1 = 15$ and $\beta_2 = 30$, in addition to the equally weighted p(N) are presented in Figure 18.



Figure 18: Averaged $E(DS_{N,M}^{R})$ values of the three storage policies for the fifth layout based on exponential and uniform distributions

It is apparent from Figure 18 that the $\overline{E(DS_{N,M}^R)}$ values are influenced by the relative weight of the pick list sizes in a given warehouse. Accordingly, warehouse professionals must pay attention to two primary aspects: the average size of the pick list, and the manner in which the relative probabilities (i.e., weights) of pick list sizes are distributed.

Chapter 6

Conclusions and Further Research

We have presented a new methodology consisting of two primary approaches, the analytical approach and the Monte Carlo simulation approach, for estimating the total expected travel distance of a picking tour in a single-block, open-ended, picker-to-parts warehouse. Through the use of these approaches, we evaluated the combined effects of three storage assignment policies and the warehouse layout configuration, in terms of the depth and the number of storage aisles. In doing so, we were able to determine the optimal combination of the storage policy and the warehouse layout which achieves the local minimum travel distance among all feasible combinations. Also, we compared the performance of the full-turnover, the nearest-location and the random storage policies for many warehouse layout configurations. This can be considered a contribution in the area of improving the efficiency of order picking in picker-to-parts warehouses, and more specifically, in implementing and evaluating the full-turnover storage assignment policy, because the literature regarding the full-turnover storage policy in the context of order picking travel distance is limited to the work performed by Caron *et al.* [2], [3], in which he only compared the performance of the full-turnover policy to the performance of the random storage policy in double-block, picker-to-parts warehouses. In addition, he developed an analytical model for optimizing the number of storage aisles in doubleblock warehouses, considering the full-turnover storage policy.

Our experimental evidence shows that the order picking travel distance is strongly influenced by each item's attributes, including their demand and storage requirements, pick list size, warehouse layout in terms of the number and depth of its storage aisles, and the storage policy used to allocate the items within the warehouse.

The results obtained from applying all three storage policies in various feasible warehouse layout alternatives indicate that the full-turnover policy, including its two assignment directions, the north-north and the north-south, always outperforms both the nearest-location and the random storage policies, while the nearest-location policy always outperforms the random policy. Accordingly, the random policy always results in the highest order picking travel distances. Based on our experiments based on a group of 600 items allocated into six different feasible warehouse layout alternatives, we concluded that the largest difference in performance between the full-turnover and random storage policies is about 12.1 - 29.0%, the largest difference in performance between the nearest-product and random storage policies is about 5.7 - 14.9%, and the largest difference in performance between the nearest-location and random storage policies is about 6.1 - 12.3%.

We found that the layout shape significantly affects the order picking travel distance. Under all three storage policies, a reduction in the travel distance occurred as a result of decreasing the number of storage aisles the order picker may need to enter, until the instance that the extra travel distance due to the corresponding extension in the depth of the aisles, as needed to maintain the desired storage capacity of the warehouse, exceeded the travel distance reduction due to lowering the number of storage aisles.

6.1 Directions for Further Research

Future research to extend this study could involve evaluating the impact of various routing policies including the return, mid-point, and largest gap policies. Also, a future study could compare the current three storage policies to other policies, including the class-based and the volume-based storage assignment policies. Another important extension to this study would be to evaluate the impact of adding one or more middle cross aisles to the current layout structure on the order picking travel distance.

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Appendix A: Validation of Monte Carlo Simulation

The results of the simulation approach validation based on the initial layout of M_1 = 30, B_1 = 31, and N = 1, ..., 5; the second layout of M_2 = 15, B_2 = 60, and N = 1, ..., 6; the third layout of M_3 = 10, B_3 = 90, and N = 1, ..., 7; the fourth layout of M_4 = 8, B_4 = 112, and N = 1, ..., 8; and the fifth layout of M_5 = 6, B_5 = 148, and N = 1, ..., 9; are presented in Tables 6-10, respectively. The results clearly suggest the conclusion that the values of both approaches are similar at a 99 percent confidence level, as all p-values are larger than the significance level of 0.01. Also, the tests indicate that the maximum difference between the values resulting from the two approaches does not exceed 0.018739 percent.

	Full-t	urnovei	r (NN &	The Nearest-location				Random				
N	Analytical	Simulated	Difference %	Α	Analytical	Simulated	Difference %	Α	Analytical	Simulated	Difference %	Ρ
1	2(1.022	2(1.07)	0.01705	0.00	200 724	200 702	0.010/0	0.00	205 200	205 401	0.002(1	0.01
_	261.923	261.8/6	0.01/95	0.33	309.734	309.792	0.01862	0.33	385.388	385.401	0.00361	0.81
2	347.977	348.035	0.01674	0.22	416.070	416.099	0.00695	0.60	488.810	488.863	0.01071	0.26
3												
	450.658	450.680	0.00472	0.65	529.963	529.921	0.00794	0.42	595.552	595.557	0.00097	0.88
4												
	493.569	493.555	0.00295	0.72	577.839	577.825	0.00249	0.75	632.565	632.518	0.00756	0.14
5												
	554.331	554.262	0.01232	0.10	643.708	643.798	0.01394	0.04	696.022	696.067	0.00648	0.14

Table 6: Validation Results Based on Initial Layout, $M_1 = 30$ and $B_1 = 31$

	Full-turnover (NN & NS)				The	Neares	st-locat	ion	Random			
N	Analytical	Simulated	Difference %	d	Analytical	Simulated	Difference %	d	Analytical	Simulated	Difference %	d
1	217.088	217.015	0.00333	0.39	237.165	237.127	0.01623	0.18	282.523	282.509	0.00515	0.62
2	261.114	261.128	0.00541	0.56	288.776	288.829	0.01851	0.05	335.936	335.947	0.00344	0.63
3	364.193	364.223	0.00823	0.34	398.110	398.120	0.00254	0.75	449.134	449.151	0.00369	0.52
4	404.640	404.647	0.00170	0.79	438.962	438.978	0.00377	0.51	482.608	482.591	0.00345	0.36
5	457.401	457.387	0.00307	0.64	495.684	495.695	0.00222	0.71	546.308	546.330	0.00398	0.37
6	500.023	499.976	0.00940	0.11	539.394	539.423	0.00547	0.29	588.280	588.273	0.00122	0.73

Table 7: Validation Results Based on Second Layout, $M_2 = 15$ and $B_2 = 60$

Table 8: Validation Results Based on Third Layout, $M_3 = 10$ and $B_3 = 90$

	Full-t	urnovei	r (NN 8	The Nearest-location				Random				
N	Analytical	Simulated	Difference%	d	Analytical	Simulated	Difference%	d	Analytical	Simulated	Difference%	d
1												
	232.733	232.738	0.00234	0.74	246.184	246.157	0.01074	0.17	274.315	274.325	0.00360	0.62
2												
	261.658	261.646	0.00435	0.49	280.489	280.484	0.00181	0.78	310.224	310.217	0.00247	0.64
3												
	371.991	371.997	0.00145	0.87	399.286	399.346	0.01510	0.07	440.010	440.003	0.00162	0.80
4												
	422.933	422.937	0.00098	0.88	449.844	449.820	0.00538	0.34	484.581	484.573	0.00169	0.65
5												
	471.339	471.344	0.00098	0.88	503.344	503.374	0.00586	0.33	546.345	546.318	0.00495	0.33
6												
	515.638	515.593	0.00872	0.17	551.604	551.577	0.00502	0.39	600.040	600.031	0.00159	0.73
7												
	554.022	554.036	0.00261	0.67	592.678	592.695	0.00288	0.60	644.120	644.106	0.00203	0.63

	Full-t	urnovei	r (NN &	The Nearest-location				Random				
N	Analytical	Simulated	Difference%	d	Analytical	Simulated	Difference%	d	Analytical	Simulated	Difference%	d
1	255 276	255 275	0.00050	0.92	265 940	265 927	0.00501	0 39	284 639	284 643	0.00129	0.82
2	233.270	233.213	0.00050	0.92	203.940	203.921	0.00501	0.07	204.037	204.045	0.00127	0.02
	278.214	278.206	0.00287	0.54	293.358	293.377	0.00664	0.19	313.137	313.106	0.00990	0.02
3												
	391.441	391.469	0.00709	0.46	416.714	416.673	0.00980	0.27	452.181	452.202	0.00471	0.53
4	451 200	451 200	0.00000	0.53	176 6 45	476 (10	0.00704	0.05	500 457	500 405	0.00(20	0.16
5	451.289	451.299	0.00239	0.73	4/0.045	4/0.010	0.00724	0.25	508.457	508.425	0.00638	0.16
3	108 555	108 563	0.00148	0.82	528.004	528 001	0.00053	0.03	566 803	566 786	0.00203	0.58
6	470.555	478.505	0.00140	0.02	528.004	528.001	0.00055	0.75	500.805	500.780	0.00275	0.50
Ŭ	540,794	540,765	0.00528	0.42	575.271	575.209	0.01080	0.08	623,139	623,144	0.00079	0.88
7			,									
	578.269	578.244	0.00429	0.51	616.734	616.674	0.00966	0.11	670.447	670.454	0.00108	0.83
8												
	610.923	610.946	0.00385	0.54	652.274	652.268	0.00088	0.88	709.396	709.343	0.00746	0.10

Table 9: Validation Results Based on Fourth Layout, $M_4 = 8$ and $B_4 = 112$

Table 10: Validation Results Based on Fifth Layout, $M_5 = 6$ and $B_5 = 148$

	Full-t	urnove	r (NN &	k NS)	The	Neares	st-locat	ion	Random			
N	Analytical	Simulated	Difference%	d	Analytical	Simulated	Difference%	d	Analytical	Simulated	Difference%	d
1	300.357	300.355	0.00058	0.86	308.199	308.175	0.00793	0.04	325.750	325.753	0.00082	0.82
2	317.278	317.300	0.00697	0.03	328.441	328.448	0.00219	0.52	346.933	346.920	0.00377	0.18
3	429.336	429.255	0.01873	0.07	457.129	457.113	0.00350	0.72	495.385	495.367	0.00378	0.66
4	501.264	501.208	0.01122	0.18	531.824	531.891	0.01249	0.09	570.666	570.638	0.00493	0.38
5	550.572	550.605	0.00606	0.40	584.044	584.100	0.00972	0.13	624.562	624.498	0.01032	0.05
6	588.857	588.883	0.00436	0.51	627.914	627.944	0.00466	0.46	675.236	675.227	0.00134	0.81
7	621.088	621.027	0.00972	0.13	666.820	666.828	0.00129	0.84	722.039	722.039	0.00008	0.99
8	649.336	649.354	0.00274	0.67	701.197	701.169	0.00401	0.52	761.916	761.998	0.01071	0.04
9	674.502	674.521	0.00286	0.65	731.052	731.089	0.00504	0.40	793.651	793.646	0.00070	0.88

Appendix B: Python Code

```
from future import division
from math import *
def erfcc(x):
    z = abs(x)
    t = 1. / (1. + 0.5 * z)
    r = t * exp(-z*z-1.26551223+t*(1.00002368+t*(.37409196+
         t*(.09678418+t*(-.18628806+t*(.27886807+
         t* (-1.13520398+t* (1.48851587+t* (-.82215223+
         t*.17087277))))))))))
    if (x >= 0.):
         return r
    else:
         return 2. - r
def ncdf(x):
    return 1. - 0.5*erfcc(x/(2**0.5))
import random, csv, math
powers_of_2 = [2 ** n \text{ for } n \text{ in } range(32)]
class Aisle:
    def init (self, aisle, size, north):
        self.name = "Aisle #{0}".format(aisle)
        self.size = size
        self.left = size
        self.contents = []
        self.north = north
    def add(self, item):
        if item.size > self.left:
            return False
        if self.north:
           item.bin = self.size - self.left + 1
        else:
            item.bin = self.left + 1 - item.size
        self.left -= item.size
        item.aisle = self
        self.contents.append(item)
        return True
    def str (self):
        if self.contents:
            return self.name + " : " + ", ".join([str(item) for item in self.contents])
        return self.name + " empty"
    def __repr__(self):
        return "Name:{0} Size:{1}, Left:{2} Contents:{3}".format(self.name, self.size,
self.left, self.contents)
    def nonzero (self):
        return self.left > 0
    def probability(self, total demand):
        total probability = 0.0
        for item in self.contents:
```

```
total probability += item.probability(total demand)
        return total probability
class Item:
   def init (self, name, demand, size):
        self.name = name
        self.demand = demand
        self.size = size
        self.expected = demand / size
       self.chance = 0
       self.aisle = None
       self.bin = 0
        self.rnd = random.random()
   def
         str (self):
        if self.size == 1:
           return "{0} ({1})".format(self.name, self.bin)
        return "{0} ({1}-{2})".format(self.name, self.bin, self.bin + self.size - 1)
   def repr (self):
        aisle = "Not stocked"
        if self.aisle:
           aisle = self.aisle.name
        return "Name:{0} (Demand:{1}, Size:{2}) Bin:{3} {4}".format(self.name,
self.demand, self.size, self.bin, aisle)
   def lt (self, other):
        return self.expected < other.expected</pre>
   def probability(self, total demand):
        self.chance = self.demand / total demand
       return self.chance
def possibilities(n, m, probabilities = None):
   if m == 1:
       yield 1, [n]
        return
   if not probabilities:
       probabilities = [1 / m] * m
   maxval = (2 * * n) - 1
   combination = [0] * m
   indices = [0] * m
   maxvals = [maxval] * m
   powers = powers of 2[:n]
   for i in xrange(maxval, -1, -1):
        indices[0] = i
       combination[0] = len([n for n in powers if i & n])
       left = [n for n in powers if ~i & n]
        for j in range(1, m - 1):
            indices[j] = 0
        while True:
            remaining = left[:]
            for j in range(1, m - 1):
               maxvals[j] = (2 ** len(remaining))
                k = indices[j]
                remaining = [remaining[n] for n in xrange(len(remaining)) if ~k & 2 ** n]
                combination[j] = len([n for n in powers if k & n])
            combination[m - 1] = len(remaining)
            probability = 1.0
```

```
83
```

```
for j in range(0,m):
               probability *= probabilities[j] ** combination[j]
            yield probability, combination
            index = m - 2
            indices[index] += 1
            while index > 0 and indices[index] >= maxvals[index]:
                indices[index] = 0
                index -= 1
                indices[index] += 1
            if not index:
                break
def bysize(item):
   return -item.size, item.demand
def byhash(item):
   return item.rnd
def expected values(items, order = None):
   values = [Item(key, items[key][0], items[key][1]) for key in items if items[key][1]]
    values.sort(reverse = True, key=order)
   return values
def layout (num aisles, num bins, alternate, initial left = False):
   north = True
   if alternate:
       north = False
   bins = [(None, Aisle(1, num bins, True))]
   end = num aisles // 2
   last_aisle = end - 1
   if num aisles % 2:
       last_aisle += 1
   current = 0
   if initial left:
       current = -1
       bins = []
       north = True
       if num aisles % 2:
           end += 1
       else:
           last aisle += 1
   for aisle in range(end):
        current += 2
        if aisle == last aisle:
           bins.append((Aisle(current, num bins, north), None))
        else:
            bins.append((Aisle(current, num bins, north), Aisle(current + 1, num bins,
north)))
        if alternate:
            north = not north
   return bins
def assign(items, num aisles, num bins, initial left, alternate = False, order = None):
    expected = expected values(items, order)
   aisles = layout(num_aisles, num_bins, alternate, initial_left)
   current = -1
   left = None
   right = None
    for item in expected:
       if not left and not right:
           current += 1
            if current == len(aisles):
```

```
break
            left = aisles[current][0]
            right = aisles[current][1]
        if left and left.add(item):
            continue
        if right and right.add(item):
           continue
        for check_left, check_right in aisles[current+1:]:
            if check left and check left.add(item):
               break
            if check right and check right.add(item):
                break
    total demand = sum(item.demand for item in expected)
   probability = []
    for left, right in aisles:
        probability either = 0.0
        if left is not None:
            probability_either += left.probability(total demand)
        if right is not None:
            probability either += right.probability(total demand)
        probability.append(probability either)
   return aisles, probability
def assign FullTurnoverNN(items, num aisles, num bins, initial left = True):
    return assign(items, num aisles, num bins, initial left)
def assign FullTurnoverNS(items, num aisles, num bins, initial left = True):
   return assign(items, num aisles, num bins, initial left, True)
def assign NearestLocation(items, num aisles, num bins, initial left = True):
    return assign (items, num aisles, num bins, initial left, True, bysize)
def assign_Random(items, num_aisles, num_bins, initial_left = True):
    return assign(items, num_aisles, num_bins, initial_left, True, byhash)
def distance(constants, pattern):
   width, bins, bin width, vertical = constants
    travelled = 0
   aisle length = bins * bin width + vertical
   aisle = 0
   even = True
   for current, visit in enumerate(pattern):
        if visit:
           aisle = current + 1
            even = not even
           travelled += aisle length
    travelled += aisle * width * 2
   if not even:
        travelled += aisle length
   return travelled
def total_distance(constants, n, m, probabilities = None):
    travelled = 0
    for probability,combination in possibilities(n, m, probabilities):
        length = distance(constants, combination)
        travelled += length * probability
    return travelled
def monte carlo(constants, runs, n, m, probabilities = None, expected = 0):
    travelled = 0
   threshold = []
   combination = []
   total probability = 0
```

```
deviation = 0
   if not probabilities:
       probabilities = [1 / m] * m
    for probability in probabilities:
        total probability += probability
        threshold.append(total_probability)
        combination.append(0)
    for run in range(runs):
        for i in range(len(combination)):
            combination[i] = 0
        for i in range(n):
            rnd = random.random()
            for j,probability in enumerate(threshold):
                if rnd < probability:</pre>
                   combination[j] += 1
                   break
        length = distance(constants, combination)
        deviation += (length - expected) * (length - expected)
        travelled += length / runs
    deviation /= runs
    deviation = math.sqrt(deviation)
   return travelled, deviation
def read val(prompt, default, numeric = True):
    while True:
        trv:
            val = raw input("{0} ({1}):".format(prompt, default))
            if not val and val != "0":
               return default
            if numeric:
               return float(val)
        except:
            if numeric:
                print "Please enter a numeric value (or enter for {0})".format(default)
    return val
def enter params():
    params = \{\}
   params["csvfile"] = read val("Enter the name of items data file:", "sample data.csv",
False)
   params["num aisles"] = int(read val("Enter the number of main storage aisles:", 5))
   params["num bins per aisle"] = int(read_val("Enter the number of storage locations:",
250))
   params["size of each bin"] = read val("Enter the width of the storage location:", 10)
   params["width of each aisle"] = read val("Enter the width of each cross aisle:", 20)
   params["distance to aisle"] = read val("Enter the width of the main storage aisle:",
5)
   params["max value of n"] = int(read val("Enter the maximum pick list size for
validating the Monte Carlo simulation approach:", 5) + 1)
   params["n increment"] = int(read val("Enter the increment desired in the range of the
pick list sizes for validating the Monte Carlo simulation approach:", 1))
   params["monte_carlo"] = int(read_val("Enter the desired number of runs to be executed
by the Monte Carlo simulation approach:", 100000))
   params["simulation items"] = int(read val("Enter the maximum pick list size to be
obtained by the Monte Carlo simulation approach only:", 100) + 1)
   return params
def interactive():
   params = enter params()
    items = \{\}
   with open(params["csvfile"], "rU") as f:
        reader = csv.reader(f)
        reader.next()
        for row in reader:
            items[row[0]] = (int(row[1]), int(row[2]))
    assignment policy = {"FullTurnoverNN.csv" : assign_FullTurnoverNN,
                         "FullTurnoverNS.csv" : assign_FullTurnoverNS,
                         "NearestLocation.csv" : assign_NearestLocation,
```

```
"Random.csv" : assign Random}
    for policy in assignment policy:
        aisles, probability = assignment policy[policy] (items, params["num aisles"],
params["num bins per aisle"])
        print policy[:-4], probability, sum (probability)
        with open (policy, "wb") as f:
            out = csv.writer(f)
            out.writerow(["Name", "Aisle", "Bin #", "Demand", "Size"])
            for left, right in aisles:
                if left is not None:
                    for item in left.contents:
                         out.writerow([item.name, left.name, item.bin, item.demand,
item.sizel)
                if right is not None:
                    for item in right.contents:
                         out.writerow([item.name, right.name, item.bin, item.demand,
item.size])
        with open(policy[:-4] + " probability.csv", "wb") as f:
            out = csv.writer(f)
            out.writerow(probability)
        constants = (params["width of each aisle"],
                     params["num bins per aisle"],
                     params["size of each bin"],
                     params["distance to aisle"])
        with open(policy[:-4] + " distance.csv", "wb") as f:
            out = csv.writer(f)
            out.writerow(["Number of items", "Expected distance"])
            for n in range(1, params["max value of n"], params["n increment"]):
                expected distance = total distance (constants, n, len (probability),
probability)
                print n, expected distance
        out.writerow([n, expected_distance])
with open(policy[:-4] + "_montecarlo.csv", "wb") as f:
            out = csv.writer(f)
            out.writerow(["Number of items", "Expected distance"])
            for n in range(1, params["max value of n"], params["n increment"]):
                expected distance, deviation = monte carlo(constants,
params["monte_carlo"], n, len(probability), probability)
                print n, expected distance
                out.writerow([n, expected distance])
confidence values = { 90 : 1.645, 95 : 1.96, 98: 2.326, 99: 2.576 }
def confidence():
    params = enter params()
    params["confidence"] = int(read val("Select the statistical confidence level desired
for Validating the Monte Carlo simulation approach (90, 95,98,99) (99):", 99))
    confidence value = confidence values[params["confidence"]]
    items = \{\}
    with open(params["csvfile"], "rU") as f:
       reader = csv.reader(f)
        reader.next()
        for row in reader:
           items[row[0]] = (int(row[1]), int(row[2]))
    assignment policy = { "FullTurnoverNN.csv" : assign FullTurnoverNN,
                          "FullTurnoverNS.csv" : assign_FullTurnoverNS,
                          "NearestLocation.csv" : assign NearestLocation,
                          "Random.csv" : assign Random}
    for policy in assignment policy:
aisles, probability = assignment_policy[policy](items, params["num_aisles"], params["num bins per aisle"])
        print policy[:-4], probability, sum (probability)
        with open(policy, "wb") as f:
            out = csv.writer(f)
            out.writerow(["Name", "Aisle", "Bin #", "Demand", "Size"])
            for left, right in aisles:
                if left is not None:
                    for item in left.contents:
                        out.writerow([item.name, left.name, item.bin, item.demand,
```

```
item.size])
```

```
if right is not None:
                     for item in right.contents:
                        out.writerow([item.name, right.name, item.bin, item.demand,
item.size])
        with open(policy[:-4] + " probability.csv", "wb") as f:
            out = csv.writer(f)
            out.writerow(probability)
        constants = (params["width_of_each_aisle"],
                     params["num bins per aisle"],
                     params["size of each_bin"],
                     params["distance to_aisle"])
        analytical values = {}
        with open (policy[:-4] + " distance.csv", "wb") as f:
            out = csv.writer(f)
            out.writerow(["Number of items", "Expected distance"])
            for n in range(1, params["max_value_of_n"], params["n_increment"]):
                expected distance = total distance (constants, n, len (probability),
probability)
                analytical values[n] = expected distance
                print n, expected distance
                out.writerow([n, expected distance])
        with open(policy[:-4] + " montecarlo.csv", "wb") as f:
            out = csv.writer(f)
            out.writerow(["Number of items", "Expected distance", "Deviation",
"Accept/Reject", "z", "p"])
            for n in range(1, params["max value of n"], params["n increment"]):
                expected distance, deviation = monte carlo(constants,
params["monte carlo"],
                                                             n, len(probability),
probability,
                                                             analytical values[n])
                z = (expected distance - analytical values[n]) / ( deviation /
math.sqrt(params["monte carlo"]))
                p = 2 * (\overline{1} - ncdf(abs(z)))
                accept = "reject"
                if abs(z) < confidence_value:</pre>
                    accept = "accept"
                print n, expected distance, deviation, accept, z, p
        out.writerow([n, expected distance, deviation, accept, z, p])
with open(policy[:-4] + "_montecarlo_only.csv", "wb") as f:
            out = csv.writer(f)
            out.writerow(["Number of items", "Expected distance"])
            for n in range(1, params["simulation items"], params["n increment"]):
                expected distance, deviation = monte carlo(constants,
params["monte carlo"],
                                                             n, len(probability),
probability)
                print n, expected distance
                out.writerow([n, expected distance])
        if False:
            with open(policy[:-4] + " montecarlo runs.csv", "wb") as f:
                out = csv.writer(f)
                header = ["Run"]
                for n in range(1, params["simulation items"], params["n increment"]):
                    header.append("n=" + str(n))
                out.writerow(header)
                monte carlo csv(constants, params["monte carlo"],
params["simulation_items"],
                            len(probability), out, header, params["n increment"],
probability)
if __name__ == "__main__":
```

```
confidence()
raw input("Press enter to exit")
```