PUBLIC SERVICES ADVISORY COMMITTEE
MINUTES

January 11, 2006

Present: I. Colford, J. Duffy (Chair), S. Dwyer, S. Longard, W. Maes, G. MacNairn, J. Makani, S. McKibbon, T. Nikkel, F. Nowakowski, M. Paon, H. Powell,, K. Smith, T. Usmiani

Regrets: J. Archibald, J. Boxall, M. Moosberger, G. Pace, J. Riggs

1. Introduction, distribution and discussion of new terms of reference - J. Duffy
   a. J. Duffy distributed the new, revised terms of reference and presented an overview
      i. The following paragragh was emphasized:
         (1) "Representatives are responsible for bringing information forward regarding different services and/or units. Other Library staff will be invited to attend meetings or to assist the committee at the discretion of the chair."
      ii. Public Services Advisory Committee Meetings
         (1) third Thursday of each month, 9:15 - 11:00 a.m. in Room 2616
         (2) J. Duffy will put out a call for agenda items and choose some items
         (3) members should be prepared to comment on agenda items independently and/or on behalf of their group.

2. Update on LIBQUAL project - J. Duffy and LIBQUAL committee(s)
   a. G. Brown and L. Aiken are looking at LIBQUAL
   b. J. Makani and L. Aiken are analyzing data
   c. G. Pace and J. Duffy are looking at space (library as place)
   d. Tools will be available for follow up and analysis
   a. First hour of February 15th meeting will be dedicated to LIBQUAL.

3. "Information seeking behaviours of of business students and the development of an academic business digital library" - Paper presentation by J. Makani
   a. J. Makani's paper was originally presented at the 3rd International Evidence Based Libarrianship Conference in Brisbane, Australia.
      i. Awarded the QUT Award for Best Hot Topic, sponsored by the Faculty of Information Technology, Queensland University of Technology
   b. Paper will be posted on PSAC website.

4. Aleph Implementation issues at Killam - J. Archibald (on behalf of Killam Technical Services Staff)
   a. Deferred

5. CrossSearch Federated Search update - G. MacNairn
   a. Subject specialists asked to use Beta version of CrossSearch in January and provide feedback
      i. http://www.library.dal.ca/crosssearch
      ii. Some customization possible
      iii. Most feedback to date involves defaults
      iv. Key resources must be available before CrossSearch goes live to user

6. ASIN portal update - W. Maes
   a. ASIN portal is a work in progress
   b. Sirsi Rooms is a relatively undeveloped product
   c. Need leverage provided by a group of smaller institutions to deliver resources users want
   d. Dalhousie is now a full fledged member of ASIN portal to support Relais
   e. CrossSearch and link resolver provides an opportunity to learn to use these types of environments
      i. Learn about products in ASIN portal
      ii. Make a decision about switching over in September/October 2005 when the CrossSearch license is due to renew
      iii. Decide if we will support ASIN portal
   f. Challenges for Public Services
      i. What digital resources should we provide?
      ii. What new products and services are out there?
      iii. Continually ask, What is public services today?
      iv. How are users using the web?
         (1) Our competition is Google
7. Next Meeting February 15, 2005, Room 2616, 9:15 - 11:00 a.m.
   a. LIBQUAL survey presentation.