School of Information Management Faculty of Management Dalhouse University Halifax, NS. B3H 3J5 (902) 494-2473 Louise.Spiteri@dal.ca

### **Education**

	Employment History
York University	Bachelor of Arts (Canadian History; French)
York University	Master of Arts (Canadian History)
University of Toronto	Bachelor of Education
University of Western Ontario	Master of Library & Information Science
University of Toronto	Doctor of Philosophy (Information Studies)

## 2010-present Director. School of Information Management. Dalhousie University. 2009-2010 Academic Program Director – Master of Library and Information Studies – School of Information Management. Dalhousie University. 2003-present Associate Professor - School of Information Management, Dalhousie University. Assistant Professor – School of Information Management, Dalhousie 1998-2003 University. 1996-1998 Assistant Professor - Library and Information Science Program, Wayne State University. Part-Time Instructor - Faculty of Information Studies, University of 1996 Toronto. Part-Time Instructor - Library and Information Technician Diploma 1995 Programme, Seneca College of Applied Arts & Technology. 1993-1996 Research Assistant – Faculty of Information Studies, University of Toronto. 1992-1996 Coordinator, Information Resource Centre - Consultancy Training Information Services Department, United Way of Greater Toronto. 1987-1991 Full-Time Instructor - Hillfield-Strathallan College.

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1986-1987

Full-Time Instructor - Bruce-Grey Roman Catholic Separate School Board.

### Graduate courses taught and developed

### Master of Library and Information Studies and Master of Information Management

- Organization of Information
- Cataloguing & Classification I
- Cataloguing & Classification II
- Records Management
- Indexing & Abstracting
- Electronic Access to Information

### **Awards**

Canadian Centre for Ethics in Public Affairs. "Public-private partnerships and municipal decision making." Co-investigators, David Steuwe, James Barker, Robert Blunden, Bertrum MacDonald, Peter Duinker, & Dr. Mark Gilbert, Faculty of Management, Dalhousie University. \$6000.

Library and Information Science Research Grant Program of the Online Computer Library centre (Dublin, OH) and the Association for Library and Information Science Education for the project entitled "The public library catalogue as a social space: Usability studies of user interaction with social discovery systems." Co-investigator, Laurie Tarulli, Collections Access Librarian, Halifax Public Library. \$12,000.

Library and Information Science Research Grant Program of the Online Computer Library centre (Dublin, OH) and the Association for Library and Information Science Education for the project entitled "The use of collaborative tagging in the public library catalogue." \$9,000.

Research Development Fund. Faculty of Graduate Studies, Dalhousie University. "The use of word association tests to construct term hierarchies in thesauri." \$2,000

Research Development Fund. Faculty of Graduate Studies, Dalhousie University. The construction of standardized design protocols for web-based information retrieval thesauri." \$2500.

Social Sociences & Humanities Research Council of Canada. "User-based evaluation of Internet search engines: A pilot study." \$2300.

Wayne State University. Detroit, MI. Teaching Award

Faculty of Management, Dalhousie University. Halifax, NS. Teaching Award

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University of Western Ontario, Faculty of Information and Media Studies. London, ON. Farley/Maxwell Award of Excellence

Beta Phi Mu Honour Society (Library and Information Science).

#### **Publications**

### **Refereed Journals and Book Chapters**

Allam, H., Blustein, J., Bliemel. M. & Spiteri, L. (2012). Knowledge contribution in social media: Exploring factors influencing social taggers' acceptance towards contributing and sharing tags. in S. Dua, A. Gangopadhyay, P. Thulasiraman, U. Straccia, M. Shepherd, & B. Stein (Eds.), *Information Systems, Technology and Management*, 285, 112-123.

Spiteri, L. F., & Tarulli, L. (2012). Social discovery systems in public libraries: If we build them, will they come? *Library Trends* 61(1), 132-147.

Spiteri, L. F. (2012). Social discovery tools: Extending the principle of user convenience. *Journal of Documentation*, 68(2), 206-217.

Spiteri, L. F. (2012). The impact of social discovery systems on cataloguing ethics. In L. Tarulli (Ed.), *The library catalogue as social space: Promoting patron driven collections, online communities, and enhanced reference and readers' services* (pp. 104-108). Santa Barbara, CA: Libraries Unlimited.

Tarulli, L., & Spiteri, L.F. (2012). Library catalogues of the future: A social space and collaborative tool? *Library Trends* 61(1), 107-181.

Spiteri, L. F. (2011). Using social discovery systems to leverage user-generated metadata *ASIST Bulletin*, 37(4). Retrieved from <a href="http://www.asis.org/bulletin.html">http://www.asis.org/bulletin.html</a>

Makani, J., & Spiteri, L.F. (2010). The dynamics of collaborative tagging: An analysis of tag vocabulary. *Journal of Information and Knowledge Management*, 9(2), 93-103.

Spiteri, L. F. (2010). Incorporating facets into social tagging applications: An analysis of current trends. *Cataloging & Classification Quarterly*, 48(1), 94-109.

Spiteri, L. F. (2009). The impact of social cataloguing sites on the construction of bibliographic records in the public library catalogue. *Cataloging & Classification Quarterly*, 47(1), 52-73

Spiteri, L. F. (2008). Folksonomies, the Web and search engines. *Webology*, 5(3), Retrieved from http://www.webologv.ir/2008/v5n3/editorial17.html

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Spiteri, L. F. (2007). The structure and form of folksonomy tags: The road to the public library catalog. *Information Technology and Libraries*, 27(3), 13-25.

Spiteri, L. F. (2007). Structure and form of folksonomy tags: The road to the public library catalogue. *Webology*, 4 (2). Retrieved from <a href="http://www.webology.ir/2007/v4n2/a41.html">http://www.webology.ir/2007/v4n2/a41.html</a>

Spiteri, L. F. (2007). The role of causality and conceptual coherence in assessments of similarity. *Libres*, 17(2). Retrieved from http://libres.curtin.edu.au/libres17n2/index.htm

Spiteri, L. F. (2006). The use of folksonomies in public library catalogues. *The Serials Librarian*, 51(2), 75-89.

Spiteri, L. F. (2005). The use of word association in the construction of information retrieval thesauri: A pilot study. *Cataloguing & Classification Quarterly*, 40(1), 55-78.

Spiteri, L. F. (2004). Word association testing and thesaurus construction. *Libres*, 14(2). Retrieved from <a href="http://libres.curtin.edu.au/libres14n2/index.htm">http://libres.curtin.edu.au/libres14n2/index.htm</a>

Spiteri, L. F. (2001). Information architecture of business-to-consumer e-commerce Web sites: The online catalogue of selected video retailers. *Journal of Information Science*, 27(4), 239-248.

Spiteri, L. F. (2000). Access to electronic commerce sites on the World Wide Web: an analysis of the effectiveness of six Internet search engines. *Journal of Information Science*, 26(3), 173-184.

Spiteri, L. F. (1999). The essential elements of faceted thesauri. *Cataloging and Classification Quarterly*, 28(4), 31-52.

Spiteri, L. F. (1998). A simplified model for facet analysis: Ranganathan 101. *Canadian Journal of Information and Library Science*, 23(1/2), 1-30.

Spiteri, L. F. (1997). Library & information science vs. business: A comparison of approaches to abstracting. *The Indexer*, 20(4), 197-208.

Spiteri, L., F. (1997). The use of facet analysis in information retrieval thesauri: An examination of selected guidelines for thesaurus construction. *Cataloging & Classification Quarterly*, 25(1), 21-38.

Meadow, C. T., Weijing, Y., & Spiteri, L. F. (1996). Measuring the impact of information on development: Toronto pilot project. Toronto: Faculty of Information Studies, University of Toronto.

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Spiteri, L. F. (1995). The Classification Research Group and the theory of integrative levels. *The Katherine Sharp Review.* Retrieved from http://www.lis.uiuc.edu/review/summer1995/spiteri.pdf

### **Refereed Published Proceedings**

Allam, Hesham, Blustein, James, Bliemel, Michael, & Spiteri, Louise (2012). Knowledge contribution in social media: Exploring factors influencing social taggers' acceptance towards contributing & sharing. 6th International Conference on Information Systems, Technology & Management (ICISTM), Grenoble Ecole de Management, France, March 28-30, 2012.

Allam, Hesham, Blustein, James, Bliemel, Michael, & Spiteri, Louise (2012). Exploring factors impacting the attitude and intention to use social tagging system. *45th Hawaii International Conference on System Sciences (HICSS2012)*, Grand Wailea, Maui, Hawaii, U.S, January 4-7, 2012).

Spiteri, L. F. (2012). Faceted navigation of social tagging applications. In A. Gilchrist & J. Vernau, eds., *Facets of knowledge organization: Proceedings of the ISKO UK Second Biennial Conference, July 405, 2011, London* (pp. 333-334). Bingely, U.K.: Emerald.

Allam, H., Blustein, J., Spiteri, L., & Bliemel, M. (2011). Enhancing exploratory search with hedonic browsing using social tagging tools. *2nd International Workshop on Modeling Social Media: User Interface Modeling in Social Media (MSM 2011)*, Boston, MA, October 9, 2011.

Spiteri, L.F. (2011). The public library catalogue as a social space. *39<sup>th</sup> Annual CAIS/ACSI Conference*, Fredericton, NB, June 2-4, 2011.

Spiteri, L.F. (2011). Social discovery tools: Cataloguing meets user convenience. *39<sup>th</sup> Annual CAIS/ACSI Conference*, Fredericton, NB, June 2-4, 2011.

Spiteri, L. F. (2011). The public library catalogue as a social space: A case study of social discovery systems in two Canadian public libraries. In NASKO 2011: Expanding our horizons, evaluating our parameters. The Third North American Symposium on Knowledge Organization, Toronto, ON, June 16-17, 2011.

Allam, H., Bliemel, M., Blustei, J., Spiteri, L., & Watters, C. (2010). A Conceptual model for dimensions affecting employees' effective participation in social tagging in the corporate environment. *International Workshop on Modeling Social Media 2010 (MSM'10)*, Toronto, ON, June 13, 2010.

Spiteri, L. F., Tarulli, L., & Graybeal, A. (2010). The public library catalogue as a social space: Transaction log analysis of user interaction with social discovery systems. In *ASIS&T 73rd Annual Meeting: Navigating Streams in an Information Ecosystem*, Pittsburgh, PA, October 22-27, 2010.

School of Information Management Faculty of Management Dalhouse University Halifax, NS. B3H 3J5 (902) 494-2473 Louise.Spiteri@dal.ca

- Spiteri, L. F., Tarulli L., & Graybeal, A. (2010). The public library catalogue as a social space: Transaction log analysis of user interaction with social discovery systems. In *Proceediings of the International Conference on Dublin Core and Metadata Applications*. Pittsburgh, PA, October 20-22, 2010.
- Spiteri, L. F., Tarulli L., & Graybeal, A. (2010). The public library catalogue as a social space: Transaction log analysis of user interaction with social discovery systems. In *Proceedings of the 9<sup>th</sup> European NKOS Workshop at the 14th ECDL Conference*, Glasgow, Scotland, September 9-10, 2010.
- Makani, J., & Spiteri, L. F. (2009). The dynamics of collaborative tagging: An analysis of tag vocabulary usefulness in knowledge representation, discovery and retrieval." *Creating knowledge in the new economy. Proceedings of the Annual Conference of the Administrative Sciences Association of Canada, Niagara Falls, Ontario, June 6-9, 2009.*
- Spiteri, L. F. (2009). Social cataloguing sites: Features and implications for cataloguing Practice and the public library catalogue. In *Mapping the 21st century information landscape: Borders, bridges and byways. Proceedings of the 37<sup>th</sup> Annual Conference of the Canadian Association for Information Science/L'association canadienne des sciences de l'information, Ottawa, Ontario, May 28-30, 2009. Retrieved from <a href="http://www.cais-acsi.ca/2009proceedings.htm">http://www.cais-acsi.ca/2009proceedings.htm</a>*
- Spiteri, L. F. (2009). Social cataloguing sites: Features and implications for cataloguing practice and the public library catalogue. In N. L. Romero, (Ed). *New perspectives in the diffusion and organization of knowledge. IX Congress ISKO-Spain*, València, March 11-13, 2009. València, Spain: Universitat Politècnica de València (pp. 769-785).
- Spiteri, L. F. (2008). Concept theory and the role of conceptual coherence in assessments of similarity. In Grove, A., & Rorissa, A. (Eds.), *People transforming information. Proceedings of the 71*<sup>st</sup> ASIS&T Annual Meeting, Columbus, Ohio, October 24-29, 2008.
- Spiteri, L. F. (2008). Causality and conceptual coherence in assessments of similarity. In C. Arsenault & J. T. Tennis, (Eds.), *Culture and identity in knowledge organization: Proceedings of the Tenth International ISKO Conference*, Montréal, Canada, August 5-8, 2008 (pp. 3-7).
- Spiteri, L. F. (2007). The structure and form of folksonomy tags: The road to the public library catalogue. In B. R. Bravo & M.L. Alvite Díez (Eds.), *Interdisciplinarity and transdisiplinarity in the organization of scientific knowledge. VIII Congress ISKO-Spain Leon, April 18-20, 2007.* Leon: University of Leon.
- Spiteri, L. F. (2004). Word association testing and thesaurus construction: the results of a pilot study. *Access to information: technologies, skills, and socio-political context. Canadian Association for Information Science/L'association canadienne des sciences de l'information (CAIS/ACSI) 2004 Annual Conference June 3-5, 2004.* Retrieved from <a href="http://www.cais-acsi.ca/proceedings/2004/spiteri\_2004.pdf">http://www.cais-acsi.ca/proceedings/2004/spiteri\_2004.pdf</a>

School of Information Management Faculty of Management Dalhouse University Halifax, NS. B3H 3J5 (902) 494-2473 Louise.Spiteri@dal.ca

Spiteri, L. F. (2002). Word association testing and thesaurus construction: defining inter-term relationships. In Lynne C. Howarth, Christopher Cronin, & Anna Slawek (Eds.), *Advancing knowledge: expanding horizons for information science. Proceedings of the 30<sup>th</sup> Annual Conference of the Canadian Association for Information Science, 30 May-01 June 2002.* Toronto, ON: Faculty of Information Studies, University of Toronto.

Spiteri, L. F. (2001). Catalogue structure of business-to-consumer e-commerce Web sites. In D. Grant Campbell (Ed.), *Beyond the Web: technologies, knowledge and people. Proceedings of the 29<sup>th</sup> Annual Conference of the Canadian Society for Information Science, Université Laval, Québec, May 27-29, 2001.* 

Spiteri, L. F. (2001). Metadata standards for business-to-consumer e-commerce product catalogues. In *Proceedings of the 23<sup>rd</sup> McMaster World Congress, January 16-18, 2002*. Hamilton, ON: Michael G. DeGroote School of Business, McMaster University.

Spiteri, L. F. & Richard, N. (1999). Evaluation of Internet search engines: Methodological issues and assumptions. In James M. Turner (Ed.), *Information science: Where has it been, where is it going? Proceedings of the 27th Annual Conference of the Canadian Association for Information Science, Université de Sherbrooke, June 9-11.* Sherbrooke, QC: Université de Sherbrooke

Spiteri, L. F. (1995). Evaluation of faceted thesauri. In K. Kofmel & C. Sylvain (Eds.), Connections '95. Proceedings of The First Annual Great Lakes Conference in Library and Information Science. London, Ontario, October 27-28, 1995. London, ON: School of Library & Information Studies, University of Western Ontario.

Meadow, C. T. & Spiteri, L. F. (1995). Information factors affecting new business development: progress report. In Paul McConnell (Ed.), *Making a difference. Measuring the impact of information on development. Proceedings of a workshop held in Ottawa, Canada 10-12 July, 1995.* Ottawa: International Development Research Centre.

#### **Book Reviews**

"Doing things with information: Beyond indexing and abstracting," Published in *Knowledge Organization*, 38(1).

"Beginning cataloging," published in Cataloging & Classification Quarterly, 48(5), 486-487.

"A Business Company", published in Business Information Alert, 9(10), 6.

"Essays in honour of Guy Slyvestre", published in *Resource Sharing and Information Networks*, 13(1), 103-107.

"The organization of knowledge", published in Knowledge Organization, 26(2), 106-107.

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"The library internet trainer's toolkit", published in *Canadian Journal of Library and Information Science*, 27(1), 85-86.

"MARC21 for everyone: a practical guide", published in *Canadian Journal of Library and Information Science*, 27(4), 97-98.

"Editions et pouvoirs", published in *Epilogue*. 13, 1998-2003, 148-149.

"Assessing competitive intelligence software: a guide to evaluating CI technology", published in Canadian Journal of Library and Information Science, 28(3), 8-81.

"A history of online information services: 1963-1976", to be published in *Epilogue*.

"Beginning cataloging," to be published in Cataloging & Classification Quarterly

## **Invited Talks and Workshops**

"Community engagement: The new social media mantra for academic libraries?" Co presented with Tina Usmiani. Canadian Library Association Annual Conference. Ottawa, ON (June 2-4, 2012).

"RDA, FRBR, and FRAD: Connecting the dots." Atlantic Provinces Library Association Annual Conference. Wolfville, NS (May 23-25, 2012).

"Records continuum model of records life cycle." Council of Nova Scotia Archives Annual Conference. Halifax, NS (May 10-11, 2012).

"Social discovery tools: If you build them, will your community come?" Information & Social Networks Symposium. Halifax, NS (November 4, 2011).

"Social tagging and folksonomies: Indexing,retrieving...and beyond?" Panel presentation copresented with Tamara Heck, Jacek Gwizdka, Margaret E.I. Kipp, Kun Lu, Isabella Peters, and Diane Neal, and Louise Spiteri. American Society for Information Science & Technology. 2011 Conference, New Orleans (October 9-12, 2011).

"Perspectives on the information professions." Panel presentation co-presented with Ann Prentice, Anne Caputo, Allison Druin, Bill Hersh, October Ivins, Marcia Bates and Nancy Roderer. American Society for Information Science & Technology. 2011 Conference, New Orleans (October 9-12, 2011).

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"Transforming Information Management – The role of education." Co-presented with Sandra Toze. 2<sup>nd</sup> Annual Conference on Information Management and Evaluation, Ryerson University, Toronto. (April 27<sup>h</sup> -28, 2011).

"Governance and eDiscovery." Co-presented with Sandra Toze. Maritime Access & Privacy Workshop 2011, Halifax, NS (June 2-3, 2011)

"The public library catalogue as a social space." Atlantic Provinces Library Association Annual Conference. St. John's NL (My 16-18, 2011)

'Using social media to leverage tacit knowledge and corporate intelligence." Co-presented with Sandra Toze. Faculty of Management Executive Leadership Series, Ottawa, Halifax, and Toronto, April/May 2011.

"The public library catalogue as a social space: A case study of social discovery systems in two Canadian public libraries." Co-presented with Laurel Tarulli. ALISE Annual Meeting. San Diego, CA (January 3-8, 2011).

"The public library catalogue as a social space: Transaction log analysis of user interaction with social discovery systems." Co-presented with Laurel Tarulli & Alyssa Graybeal. The 9th European NKOS Workshop at the 14th ECDL Conference. Glasgow, Scotland (September 9-10, 2010).

"The public library catalogue as a social space: Transaction log analysis of user interaction with social discovery systems." Co-presented with Laurel Tarulli & Alyssa Graybeal. ASIS&T Annual Meeting. Pittsburgh, PA (October 22-27, 2010).

"The public library catalogue as a social space: Transaction log analysis of user interaction with social discovery systems." Co-presented with Laurel Tarulli & Alyssa Graybeal. DCMI Annual Meeting. Pittsburgh, PA (October 20-22, 2010).

"Exploring factors impacting employees' participation in social tagging systems." Co-presented with Hesham Allam, Michael Bliemel & Carolyn Watters. 19th ACM Conference on Information and Knowledge Management CIKM 2010. Toronto, ON. (October 30, 2010).

"Library Catalogues as Social Spaces: A Shift in the Perception of the Public Library Catalogue and Its Function in Libraries." With Michael Dell, Martina King, Peter Schoenberg, and Laurel Tarulli. Canadian Library Association 2010 Conference. Edmonton AB (June 2-5, 2010).

"An analysis of the impact of Dalhousie University's blended learning model on the learning and teaching experiences of mid-career learners and instructors." Co-presented with Fiona Black & Bertrum MacDonald. ALISE 2010 Conference. Boston, MA (January 12-15, 2010).

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"Integrated learning opportunities at the Faculty of Management, Dalhousie University: An analysis of two approaches to client-based learning." Co-presented with Jenny Baechler and Vivian. Dalhousie Conference on University Teaching and Learning. Halifax,NS (April 28-29, 2010).

"Assessing Blended Learning: Insights from an Analysis of Dalhousie University's Model of Blended Learning from the Perspectives of Mid-Career Learners and Instructors." Copresented with Faten Alshazly, Fiona Black, Michelle Hunter, and Bertrum MacDonald. The Future of Online and Blended Learning: Strategy, Policy, and Practice Conference. Vancouver BC (October 24-26, 2009).

"The dynamics of collaborative tagging: An analysis of tag vocabulary usefulness in knowledge representation, discovery and retrieval." Co-presented with Joyline Makani, Dalhousie University Libraries. Administrative Sciences Association of Canada. Annual Conference. 2009. Niagara Falls, ON.

"The impact of social cataloguing sites on the public catalogue: Patrons, social tagging and the new face of the catalogue." Co-presented with Laurel Tarulli, Halifax Public Libraries. Canadian Library Association. Annual Conference, 2009. Montreal, QC.

"The impact of social cataloguing sites on the public catalogue: Patrons, social tagging and the new face of the catalogue." Co-presented with Laurel Tarulli, Halifax Public Libraries. Atlantic Provinces Library Association. Annual Conference, 2009. Halifax, NS.

"Social cataloguing sites: Features and implications for cataloguing Practice and the public library catalogue." Canadian Association for Information Science/L'association canadienne des sciences d l'information. Annual Conference, 2009. Ottawa, ON.

"Social cataloguing sites: Features and implications for cataloguing practice and the public library catalogue." Canadian Library Association. Annual Conference. 2008. Vancouver, BC.

"Causality and conceptual coherence in assessments of similarity." International Society for Knowledge Organization. Annual Conference. 2008. Montreal, QB.

"Concept theory and the role of conceptual coherence in assessments of similarity." American Society for Information Science and Technology. Annual Conference. 2008. Columbus, OH. "Educational opportunities at the School of Information Management." ARMA Conference Education Roundtable. Halifax Chapter. 2007. Halifax, NS

"The impact of new technologies on information management and accountability. " Association of Municipal Administrators. 2007. Halifax, NS

"The structure and form of folksonomy tags: The road to the public library catalog." International Society for Knowledge Organization. 2007. Léon, Spain.

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"Dublin Core." Module designed for the Caribbean Development Bank: Information Services Unit. 2007. Barbados.

"MARC Cataloguing." Module designed for the Caribbean Development Bank: Information Services Unit. 2007. Barbados.

"The use of collaborative tagging in public library catalogues." Association of Library and Information Science Education. 2007. Seattle, WA.

"The use of collaborative tagging in public library catalogues." Canadian Library Association. 2006. Ottawa, ON

"The use of collaborative tagging in public library catalogues." American Library Association. 2006. New Orleans, LA.

"Filing systems." Annapolis Valley Regional Hospitals. 2006. Kentville, NS

"Metadata. " Nova Scotia Digital Collections Initiative workshop: "Bringing Resources to the Public: Steps in Planning and Implementing an Online Project." 2005. Halifax, NS

"Folksonomies and controlled vocabularies." Library and Archives Canada forum on metadata. 2005. Ottawa, ON.

"Records management." Nova Scotia Association of Professional Councellors. Mount Saint Vincent University, 2005. Halifax, NS

"Records management." South Shore Regional Hospitals. 2005. White Point, NS

"MARC 21." Atlantic Provinces Library Association. Annual Conference, 2004. Moncton, NB

"The application of word association testing to the construction of information-retrieval thesauri: the results from a pilot study." Atlantic Provinces Library Association. Annual Conference, 2004. Moncton, NB

"AACR2: too many changes?" Atlantic Provinces Library Association. Annual Conference, 2003. St. John's, NF

"Word association testing and thesaurus construction: the results of a pilot study." Canadian Association for Information Science/L'association canadienne des sciences d l'information. Annual Conference, 2004. London, ON.

"Cataloguing electronic resources: AACR2 v. Dublin Core." School of Information Management, Dalhousie University Continuing Education Workshops, 2003.

"The Nova Scotia Digital Collections Initiative." Association for Library and Information Science Education. Annual Conference, 2003. Philadelphia, PA

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"The use of word association testing in the construction of information retrieval thesauri." Canadian Library Association/American Library Association. Annual Conference, 2003. Toronto, ON

"Copyright and intellectual property." Dalhousie Faculty Association, 2001.

"De-mystifying the MARC record." Nova Scotia Library Association. Annual Conference, 2001. North Sydney, NS

"Catalogue structure of business-to-consumer e-commerce Web sites." Canadian Library Association/American Library Association. Annual Conference, 2001. Laval, QB "The state of education in records management." Association of Records Managers Administrators. Annual Conference, 2000. Halifax, NS

"Evaluation of Internet search engines: Methodological issues and assumptions." Canadian Library Association/American Library Association. Annual Conference, 2001. Laval, QC

### **Student Research Supervised**

### **Completed Students**

Hesham Allam	Interdisciplinary PhD	Committee Member
Sandra Baigent	Master of Library & Information Studies	Supervisor
Creighton Barrett	Master of Library & Information Studies	Supervisor
Marc Bragdon	Master of Library & Information Studies	Supervisor
Jaclyn Carter	Master of Library & Information Studies	Supervisor
Andrew Estabrooks	Master of Science	External Reader
Christine Fedoruk	Master of Information Management	Supervisor
Carolyn Finney	Master of Information Management	Supervisor
Kathryn Harvey	Master of Library & Information Studies	Supervisor
Deborah Hicks	Master of Library & Information Studies	Committee Member
Barbara Hill-Taylor	Master of Library & Information Studies	Supervisor
Joanne Hodder	Master of Library & Information Studies	Supervisor
Rebecca Larocque	Master of Library & Information Studies	Supervisor
Charles Maina	Master of Library & Information Studies	Supervisor
Joyline Makani	Interdisciplinary PhD	Committee Member
Lori Mc-Cay-Peet	Master of Library & Information Studies	Committee Member
Kelly McIvor	Master of Library & Information Studies	Supervisor
Leanne Owen	Master of Library & Information Studies	Supervisor
Robert Jech (2)	Master of Information Management	Supervisor
David Seaman	Master of Library & Information Studies	Supervisor
Jackie Phinney	Master of Library & Information Studies	Supervisor
Whitney Spencer	Master of Library & Information Studies	Supervisor
Lidia Zykova	Master of Library & Information Studies	Supervisor
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Stephanie Woods Master of Library & Information Studies Supervisor

In progress

Eman Alyami Master of Electronic Commerce Supervisor

David Michels Interdisciplinary PhD Committee Member

Service

Within Dalhousie University

Senate Search Committee for the University Librarian: 2011

Senate Review Committee for the University Librarian: 2010

Senate Academic Appeals Committee: 2007–2010

Decanal Search Committee for Faculty of Management: 2005-2006; 2009-2010.

Senate Committee on Learning and Education: 2006-2009

Senate Committee on the Environment: 2004-2006

Dalhousie Faculty Association, Executive Committee: 2000-2002

President's Advisory Committee on Sexual Harassment: 1998-2010

Within the Faculty of Graduate Studies

Academic Appeals Committee: 2004-2009

Thesis Format Guidelines: 2002-2003

Prize Panel: 2003

Faculty of Graduate Studies Council: 2000-2003

Within the Faculty of Management

Search Committee, Director of School of Business Administration: 2011

Learning Technologies Committee: 2010-2011

Dean & Directors Committee: 2010-

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Faculty Tenure and Promotion Advisory Committee: 2007-2008

Search Committee, Roy A. Jodrey Chair in Commerce: 2004

Search Committee, F.C. Manning Chair in Economics and Business: 2003

Search Committee, Douglas C. Mackay Chair in Finance: 2002

Faculty Council: 1998-2003; 2009-

### Within the School of Information Management

MIM Curriculum Committee: 2012-

MIM Admissions CommitteeL 2010-

MLIS Admissions & Scholarship Committee: 2009

Appointments, Promotions, and Tenure Committee: 1998-

MLIS Curriculum Committee: 1998-1999; 2005-2006; 2009-

Petitions and Grievances Committee: 1998-

School Council: 1998-

### Consulting and community services

Faculty of Medicine, Dalhousie University

Audit of records management policy and procedures

Faculty of Dentistry, Dalhousie University

• Management of image database

College of Nursing, Dalhousie University

Developing records management policies and procedures

**Bombardier Aerospace** 

Developing records management policies and procedures

EDM Environmental Design and Management Limited

Evaluated metadata structure of their database

School of Information Management Faculty of Management Dalhouse University Halifax, NS. B3H 3J5 (902) 494-2473 Louise.Spiteri@dal.ca

#### Caribbean Development Bank

• Developed two workshops "Dublin Core" and "MARC Cataloguing."

### School of Information Management, Dalhousie University

• Creation of a records management policy for the School.

#### South Shore Regional Hospitals

• Investigated the creation of a records management policy, including a records retention schedule, a digital records programme, and an e-mail records programme.

#### Inform Canada

Investigated the creation of a bilingual thesaurus for the Canada 211 information portal

### Faculty of Computer Science, Health Informatics; Faculty of Dentistry. Dalhousie University

• Investigated the redesign of the uniform system of coding and list of services" (USC&LS) used by the Canadian Dental Association.

### Library and Archives Canada

• Investigated the use of controlled vocabulary in the construction of web-based archival metadata records.

#### Employment Equity Office, Dalhousie University.

• Supervised the creation of a cataloguing system for Dalhousie University's Employment Equity Office

### Faculty of Medicine, Dalhousie University

 Worked with the Faculty on the creation of a records management system, including an inventory policy and a filing and classification system

#### Health Informatics, Dalhousie University.

Provided advice on the development of a thesaurus for outcome measures

### Lunenburg Genealogical Society. Lunenburg, NS

 Assisted the Lunenburg Genealogical Society with the creation of an index for obituaries that appeared in local Lunenburg newspaper during the mid-nineteenth century.

### Nova Scotia Department of Justice; Nova Scotia Department of Education

 Assisted the Nova Scotia Departments of Justice and Education in the design of training workshops for university administrators charged with the implementation of the Nova Scotia Freedom of Information and Protection of Privacy Act.

### Nova Scotia Provincial Library

 Presented regular updates of the activities of the School of Library and Information Science to the online newsletter *Disseminator* (http://www.library.ns.ca/publications/disseminator/index.html)

School of Information Management Faculty of Management Dalhouse University Halifax, NS. B3H 3J5 (902) 494-2473 Louise.Spiteri@dal.ca

Public Relations Office, Dalhousie University.

 Provided advice on the establishment of a filing and indexing system for the Public Relations Office

Records Solutions. Syracuse, NY

Provided advice in the establishment of a records management programme.

School of Business Administration, Dalhousie University

• Provided advice on the filing, storing, and classification of the paper and electronic documents used in the offices of the Director and the MBA programme.

School of Information Management, Dalhousie University

• Designed and facilitated a seminar series entitled "Teaching in professional programmes."

Sexual Harassment Office, Dalhousie University.

 Created a records retention programme for Dalhousie University's Sexual Harassment Office.

Universidad de la Republica, Uruguay

Supervised the cataloguing of donated books to be sent to the university.

#### **Editorial and review work**

Associate Editor: Journal of Information Technology Education

Book Review Editor: Canadian Journal of Library and Information Science

Guest Editor: Webology (Volume 5, Number 3, September, 2008), devoted to collaborative tagging and folksonomies.

I review articles or books for the following journals:

Canadian Journal of Library and Information Science

Canadian Journal for the Scholarship of Teaching and Learning

Informing Science

Interdisciplinary Journal of Knowledge and Learning Objects

International Journal of Information Management

Knowledge Organization

Library & Information Science Research

Journal of the American Society for Information Science and Technology

Journal of Education in Library and Information Science

Journal of Information Technology Education

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Research agencies - external reviewer

- French Language: Social Sciences and Humanities Research Council
- Fonds québécois de la recherche sur la société et la culture

#### **Professional Associations**

American Library Association: Committee on Diversity in Library and Information Science Education

American Society for Information Science & Technology

- Program Committee
- Member of the Information Professions Task Force

Atlantic Provinces Library Association

Association for Library and Information Science Education

- Director, External Affairs: 2010-
- Norman Horrocks Leadership Award Committee Chair, 2009
- ALISE Award for Teaching Excellence Committee Chair, 2007
- Representative on the American Library Association's Committee on Diversity in Education.

Canadian Association for Information Science.

- Program Committee
- Past President
- Delegate to the Canadian Federation of the Humanities and Social Sciences

International Society for Knowledge Organization: Member and Program Committee Information Science Institute: Program Committee

### **Community Service**

I am deeply committed to matters concerning animal welfare and environmental sustainability. I am a member of several not-for-profit organizations and engage also in volunteer work with local animal-welfare agencies:

Animal Alliance of Canada
International Fund for Animal Welfare
Nature Conservancy of Canada
Nova Scotia Society for the Prevention of Cruelty to Animals
People for the Ethical Treatment of Animals
Toronto Humane Society
World Society for the Protection of Animals
World Wildlife Fund Canada

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### Zoocheck Canada

I have served as President, Vice-President, and Treasurer on the Board of Directors of Halifax Condominium Corporation #82 since 2005.