

**PUBLIC SERVICES ADVISORY COMMITTEE
MINUTES**

February 21, 2006

Present: J. Archibald, J. Boxall, I. Colford, J. Duffy (Chair), S. Longard, W.Maes, G. MacNairn, S. McKibbon, M. Moosberger, T. Nikkel, F. Nowakowski, G. Pace, M. Paon, H. Powell, J. Riggs, K. Smith, T. Usmiani

Guests: L. Bedwell, G. Brown, J. Makani

Regrets: S. Dwyer

1. LIBQUAL Presentation - J. Duffy

- a) **Benefits of survey to library system**
 - i) **Institutional data**
 - ii) **Planning**
- b) **Power point presentation on PSAC Minutes webpage**
- c) **LIBQUAL Task Force**
 - i) **L. Aiken, G. Brown - information control**
 - ii) **G. Pace - library as place**
 - iii) **J. Makani, L. Bedwell - analysis of affect of service**
- d) **Next meeting, March 21, 2006**
 - i) **Members are asked for advice on dealing with user perceptions identified by the survey to help forward our Strategic Directions.**
 - ii) **LIBQUAL presentation available through PSAC web site**

2. Killam Learning Commons communications update - M. Paon

- a) **Two video/DVD viewing rooms are now available on the 4th floor**
 - i) **Videos/DVDs, room booking and remote controls are available at Circulation**
- b) **M. Paon's presentation of slides given at the Nova Scotia Provincial Library teleconference, February 3, 2006, is available on K:\Share\Learning Commons\LC_Presentation_at_NSPL_Feb3_2006.ppt**
- c) **Committee is looking at electronic devices, e.g. plasma television, to be placed in the lobby to advise users about new books, videos, news feed, campus messages, etc.**

3. Aleph Update - J. Archibald

- a) **Outline of problems created by migration of data to new system from GEAC and status of resolutions.**

4. RSS Feed Demo - G. MacNairn

- a) **More and more academic library websites are using RSS feeds to feature their electronic journal collection. G. MacNairn showed examples of university websites listing the availability of RSS feeds as buttons beside their A-Z journal titles, listing interesting RSS feeds available for a particular subject area, and the ability to feature the Table of Contents for journals posted electronically in the current week. Providing these**

services on a library website can be used to provide our users with do-it-yourself answers to these questions:

- i) Which journals have an RSS feed?
- ii) Which feeds should I be reading?
- iii) What's new this week?

(1) These different ideas demonstrate ways we can better meet the needs of our online users and could be considered with the context of developing our new Dal Libraries website

- b) Power point presentation given by G. MacNairn available on PSAC Minutes website.

5. Reports from Members

- a) F. Nowakowski - Information Literacy
- b) S. McKibbon - Kellogg Library
- c) H. Powell - Sexton Library
- d) M. Moosberger - Archives and Special Collections
- e) T. Nikkel - Systems
- f) W. Maes
 - i) Library Retreat is May 4, 2006 at the Hilton Garden Inn
 - ii) Novanet Day is May 5th.

6. Next Meeting March 21, 2006, Room 2616, 9:15 - 11:00 a.m.

- a) "Portal Fever" update and overview of ASIN portal project